

Diversity Committee Meeting

September 2020

Committee Members

- R. Herman, Chair
- L. Cortés-Vázquez
- L. Lacewell
- N. Zuckerman

Diversity Committee Meeting

2 Broadway 20th Floor Board Room New York, NY 10004 Wednesday, 9/23/2020 10:00 AM - 5:00 PM ET

1. PUBLIC COMMENT PERIOD

2. ACTION ITEMS

Summary of Action Items - Page 3

- 3. APPROVAL OF MINUTES May 2020 Diversity Committee Meeting Minutes - Page 4
- **4. 2020 DIVERSITY COMMITTEE WORK PLAN** 2020 Diversity Committee Work Plan - Page 5

5. TITLE VI ACTION ITEM

Title VI Program 2020 Staff Summary - Page 9 Title VI Program 2020 Board Resolution - Page 10

6. EXECUTIVE SUMMARY Diversity Committee Executive Summary - Page 11

7. BUSINESS AND DIVERSITY INITIATIVES 2020 Business and Diversity Initiatives - Page 28

- 8. DBE CERTIFICATION ACTIVITY REPORT DBE Certification 2nd Quarter 2020 - Page 34
- 9. SECOND QUARTER 2020 EEO ACTIVITIES EEO 2nd Quarter 2020 - Page 36
- **10. SMALL BUSINESS DEVELOPMENT PROGRAM UPDATE** Small Business Develoment Program - Page 60
- 11. M/W/DBE AND SDVOB CONTRACT COMPLIANCE M/W/DBE SDVOB Contract Compliance - Page 77
- **12. M/W/DBE AND SDVOB CAPITAL PROJECTS** *M/W/DBE SDVOB on Capital Projects - Page 103*
- **13. FINANCIAL SERVICES** Underwriter Fees Chart - Page 105

14. ASSET FUND MANAGERS Asset Fund Managers Report - Page 107

MTA DEPARTMENT OF DIVERSITY AND CIVIL RIGHTS COMMITTEE ACTION ITEMS SEPTEMBER 2020

Action Item	Responsible Department	Business Case for Action	Summary of Action	
		Item		
2020 Title VI Program	Diversity and Civil Rights	Affirm MTA's	Board approval for	
		commitment to complying	the 2020 Title VI	
		with requirements of Title	Program	
		VI and related Federal		
		Transit Laws		

MTA DIVERSITY COMMITTEE

Meeting Minutes 2 Broadway, 20th Floor New York, NY 10004 Wednesday, May 20, 2020

Because of the ongoing COVID-10 public health crisis, the MTA Chairman convened a one-day, virtual Board and Committee meeting session on May 20, 2020, which included the following committees:

Long Island Railroad and Metro-North Railroad New York City Transit MTA Bridges and Tunnels Finance Capital Program Oversight Committee Audit Diversity Committee First Mutual Transportation Assurance Company

To see a summary of the Diversity Committee meeting, please refer to the May 20, 2020 Board minutes in the June Board Book available here on the Board materials website: <u>https://new.mta.info/document/17996</u>.



2020 Diversity Committee Work Plan

I. RECURRING AGENDA ITEMS

Approval of Minutes Committee Work Plan MTA Agency-wide Business and Diversity Initiatives and EEO Programs Activities MTA DBE Certification Program Activities M/W/DBE and SDVOB Contract Compliance Activities Action Items (if any)

Responsibility

Committee Chair & Members Committee Chair & Members

Dept. of Diversity/Civil Rights Dept. of Diversity/Civil Rights

Dept. of Diversity/Civil Rights As listed

II. SPECIFIC AGENDA ITEMS

February 2020

2020 Departmental Goals 2019 Year-End Report Diversity Committee Charter Review

<u>May 2020</u>

2020 EEO, ADA and Sexual and Other Discriminatory Harassment Policy Statements All Agency Title VI Policy Statement All Agency Title VI Procedure 1st Quarter 2020 Report

September 2020

2nd Quarter 2020 Report Recruitment Strategies for MTAHQ and MTA Agencies

December 2020

3rd Quarter 2020 Report Status Report on MTA Inter-Agency M/W/DBE and SDVOB Task Force 2021 Diversity Committee Work Plan <u>Responsibility</u>

Dept. of Diversity/Civil Rights Dept. of Diversity/Civil Rights Committee Chair and Members

Dept. of Diversity/Civil Rights

Dept. of Diversity/Civil Rights

Dept. of Diversity/Civil Rights

Dept. of Diversity/Civil Rights, MTAHQ and Agency Staff

Dept. of Diversity/Civil Rights

Dept. of Diversity/Civil Rights Dept. of Diversity/Civil Rights

Detailed Summary

I. RECURRING

Approval of Minutes

Approval of the official proceedings of the previous month's Committee meeting.

Diversity Committee Work Plan

An update of any edits and/or changes in the work plan.

MTA Agency-wide Business and Diversity Initiatives Program Activities

The MTA Department of Diversity and Civil Rights update of planned Agency-wide Business and Diversity Initiatives Program activities.

MTA Agency-wide EEO Program Activities

The MTA Department of Diversity and Civil Rights update of agency-wide workforce analysis, new hires and EEO and Title VI complaints.

MTA DBE Certification Program Activities

MTA Department of Diversity and Civil Rights update of DBE Certification Program activities.

M/W/DBE and SDVOB Contract Compliance Activities

MTA Department of Diversity and Civil Rights update of M/W/DBE and SDVOB contract activities and program initiatives.

Action Items

Staff summary documents presented to the Board for approval of items affecting business standards and practices.

II. SPECIFIC AGENDA ITEMS

February 2020

Overview of 2020 MTA Department of Diversity/Civil Rights Departmental Goals

The MTA Department of Diversity and Civil Rights will present an overview of Departmental goals and objectives for 2020.

2019 Year-End Report

The Department of Diversity and Civil Rights will present 2019 year-end update on MTA Agency-wide EEO and M/W/DBE and SDVOB contract compliance activities.

Recruitment Strategies

Staff from the Department of Diversity and Civil Rights, MTAHQ and MTA Agencies will present recruitment strategies to address underutilization of minorities and women in the workforce.

Diversity Committee Charter Review

The Diversity Committee will review and assess the adequacy of its charter and recommend changes as necessary.

<u>May 2020</u>

Recommitment to Equal Employment Opportunity ("EEO")

Each year, the MTA disseminates Policies addressing the Americans with Disabilities Act ("ADA"), Sexual and Other Discriminatory Harassment Prevention and EEO in order to reaffirm MTA's commitment to ensuring a work place environment free from illegal discrimination and to ensure continued compliance with all applicable laws and regulations. The Department of Diversity and Civil Rights will present the 2020 EEO Policy.

All Agency Title VI Policy Statement presented for approval

All Agency Title VI Procedure presented for approval

1st Quarter 2020 Report

The Department of Diversity and Civil Rights will present 1st quarter 2020 update on MTA Agency-wide EEO, and M/W/DBE and SDVOB contract compliance activities.

September 2020

2nd Quarter 2020 Report

The Department of Diversity and Civil Rights will present 2nd quarter 2020 update on MTA Agency-wide EEO, and M/W/DBE and SDVOB contract compliance activities.

Title VI Program Approval

Recruitment Strategies

Staff from the Department of Diversity and Civil Rights, MTAHQ and MTA Agencies will present recruitment strategies to address underutilization of minorities and women in the workforce.

December 2020

3rd Quarter 2020 Report

The Department of Diversity and Civil Rights will present 3rd quarter 2020 update on MTA Agency-wide EEO and M/W/DBE and SDVOB contract compliance activities.

Status Report on MTA Inter-Agency M/W/DBE and SDVOB Task Force

The Department of Diversity and Civil Rights report will address progress made by the Task Force to improve M/W/DBE and SDVOB participation.

2021 Diversity Committee Work Plan

The Department of Diversity and Civil Rights will present an updated Diversity Committee Work Plan for 2021.

Page 1 of 1

Staff Summary

Subject: 2020 Title VI Program						Date September 23, 2020			
Department						Vendor Name			
Diversity and Civil Rights						N/A			
Department Head Name						Contract Number			
Michael J. Garner, Chief Diversity and Inclusion Officer			N/A						
	ment Head Sig						ctManagerName		
•	5					N/A	0		
	t Manager/Divis salyn Green, J		outy Chief [Diversit	y Officer	Table o N/A	f Contents Ref #		
Board Action						Internal Approvals			
Order	То	Date	Approval	Info	Other	Order	Approval	Order	Approval
1	Diversity Committee					1	Diversity & Civil Rights		
2	Board					2	Legal		
						3	Chief of Staff		

Purpose:

To obtain Board approval for the 2020 MTA Title VI Program update.

Discussion:

As a recipient of Federal Transit Administration (FTA) funds, the Metropolitan Transportation Authority (MTA) must comply with the requirements of FTA Circulars 4702.1B (Title VI), 4703.1 (Environmental Justice), 4704.1A (EEO), and related Federal Transit Laws, 49 U.S.C. § 5332, which ensure nondiscrimination on the basis of race, color, national origin, including limited English proficiency (LEP) access, age, sex, religion, and disability, in connection with any federally-funded program or activity of the MTA and the following affiliated and subsidiary agencies: MTA Long Island Rail Road, MTA Metro-North Railroad, MTA Construction & Development, MTA Bus Company, and MTA New York City Transit, including the Manhattan and Bronx Surface Transit Operating Authority and the Staten Island Rapid Transit Operating Authority, (collectively, "the MTA").

Further, as stipulated under FTA Circular 4702.1b, the Title VI Program refers to a document developed for submission to the FTA which details and affirms the MTA's commitment to complying with the requirements of Title VI and related Nondiscrimination Federal Transit Laws with respect to all of its federally-funded programs and activities.

Under the requirements of 4702.1b, the Title VI Program must be approved by the MTA Board of Directors before submission to the FTA.

The MTA must submit an updated Title VI Program to the FTA every three years. MTA's next program submission is due October 1, 2020.

Recommendation:

It is the recommendation that the Board approve the MTA's 2020 Title VI Program update, in satisfaction of the requirements of the FTA Title VI Circular, 4702.1B.

TITLE VI PROGRAM 2020 BOARD RESOLUTION

WHEREAS, Title VI of the Civil Rights Act of 1964, 42 U.S.C §2000d etseq. ("Title VI"), the U. S. Department of Transportation ("DOT") regulations, 49 CFR Part 21, and the Federal Transit Administration ("FTA") Circular 4702.1B prohibit discrimination on the basis of race, color or national origin by recipients of federal financial assistance in administering the benefits of their programs; and

WHEREAS, Federal Transit Laws, (49 U.S.C. § 5332) further prohibit discrimination in any Federally Assisted Programs on the basis of age, sex, religion, and disability and are protected and investigated under MTA's Title VI Program.

WHEREAS, as a recipient of federal funds, MTA is required to comply with the requirements of Title VI, the applicable DOT regulations, and the FTA Circular; and

WHEREAS, pursuant to FTA Circular 4702.1B, MTA is required to submit its Title VI Program to the MTA Board for approval; and

WHEREAS, the MTA Board has been briefed on the contents and findings of MTA's Title VI Program;

Now, THEREFORE IT IS RESOLVED that the Board approves MTA's Title VI Program as described in the attached Staff Summary.

Metropolitan Transportation Authority Department of Diversity and Civil Rights

Executive Summary

September 23, 2020



Business & Diversity Initiatives

 Summary of Outreach Efforts – January 2020 through June 2020 As a result of DDCR's outreach efforts 24 certified firms received a total of:

> Awards - \$6,100,461.25 Payments* - \$5,718,037.85

*Total payments include ongoing payments on contracts awarded before January 2020.



Certification Activity Report

- The decrease in applications being received resulted in a decrease in the number of firms being certified due to the COVID-19 Pandemic.
- **<u>Status:</u>** Decreased DBE Certifications
- Trends
 - Upward
 - Constant
 - Downward

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Strategies for Improvement: n/a



EEO(full report on pages 36-50)

- MTA's overall workforce is currently comprised of 72,433 employees; of which 13,050 (18%) are Females,* 50,607 (70%) are Minorities and 2,088 (3%) are Veterans** and 300 (0.4%) are People with Disabilities.
- □ The percentage of Females in the workforce has **remained the same (18%)** as compared to the second quarter 2019. As it relates to race/ethnicity, the percentage of minorities is **higher by (1%)** compared to the second quarter 2019.
- MTA Agencies conducted an availability analysis of females and minorities in its workforce. The availability analysis consists of comparing MTA Agencies June 30, 2020 workforce percentages for females and minorities to 80 percent of the females and minorities available within the relevant labor market.
- Based on the availability analysis, Females, Asians, Blacks and Hispanics were underrepresented in some of the job categories at the Agencies.



EEO(full report on pages 51-59)

- MTA Agencies hired 1,087 employees; of which 242 (22%) are females,* 787 (72%) are Minorities, 37 (3%) are veterans,** and 9 (0.8%) are People with Disabilities.
- □ Females were **hired at higher** percentage compared to their current representation of **18%** in the workforce. Minorities were **hired at higher** percentage compared to their current representation of **70%** in the workforce.
- In the second quarter of 2020, MTA Agencies handled a total of 365 EEO complaints; of which 219 were internal and 146 were external. In the second quarter of 2019, MTA Agencies handled a total of 368 EEO complaints; of which 217 were internal and 151 were external complaints.
- In the second quarter of 2020, MTA Agencies handled a total of 159 Title VI complaints. In the second quarter of 2019, MTA Agencies handled a total of 261 Title VI complaints.



Small Business Development Program (as of June 30, 2020)

The Program – Current Status

- First 2 quarters of 2020, SBDP awarded 8 contracts totaling \$8.3 million*
- Record year in 2019. The goal was \$80 million. SBDP awarded 58 contracts totaling \$89 million.
- The Small Business Development Program (SBDP) awarded 436 contracts totaling \$458 million.
- SBDP successfully recruited twelve (12) Service Disabled Veteran-Owned Business (SDVOB) certified firms. Three (3) firms were awarded contracts totaling \$1,116,366.
- □ The Small Business Development Loan Program issued **129 loans** totaling **\$18.1 million**.
- The Small Business Development Bond Program has assisted Tier 2 and SBFP firms in securing \$450 million in surety bonds.
- The Small Business Development Training Program more than 740 firms have participated in the training since the inception of the program.



* Due to COVID-19 Pandemic all capital contract awards were put on 90-day moratorium.

Small Business Development Program (continued)

- Status: Program is not achieving its goals.
- Trends
 - Upward
 - Constant
 - Downward*

Strategies for improvements: n/a

* Due to COVID-19 Pandemic all capital contract awards were put on 90-day moratorium.



MWDBE and SDVOB Contract Compliance

- 30% NY State Fiscal Year 2020-2021 MWBE Goal
 - 20% MWBE participation in contract awards*
 - 27% MWBE participation in contract payments*
- 6% NY State Fiscal Year 2020-2021 SDVOB Goal
 - 37% SDVOB participation in contract awards*
 - **5%** SDVOB participation in contract payments*
- 18% Federal Fiscal Year 2019-2020 DBE Goal
 - 17% DBE participation in contract awards**
 - 16% DBE participation in contract payments on ongoing contracts**
 - 17% DBE participation on payments on closed contracts**
 - * First quarter of the NYS Fiscal Year 2020-2021
 - ** First half of the Federal Fiscal Year 2019-2020



MWDBE and SDVOB Contract Compliance (Continued)

- Currently, DDCR monitors more than 960 contracts for MWDBE and SDVOB goal compliance.
- In 2020, DDCR conducted 215 site visits for MWDBE and SDVOB contract compliance.
 - Monthly Average: 26*
- In 2020, DDCR has closed 148 contracts.
 - Monthly Average: 25

* Site visits were suspended on March 16, 2020 due to the COVID-19 outbreak, which has caused site visits to trend downward. The monthly average at the time of suspension was 54.5.



MWDBE and SDVOB Contract Compliance (Continued)

- Status: MWDBE and SDVOB goals are not being met
- Trends
 - ☑ Upward: SDVOB participation on contract payments
 - Constant
 - ✓ Downward: MWBE and DBE participation on ongoing contract payments

Strategies for Improvement:

- DDCR will expand on building relationships with various women, veteran and minority trade groups and associations to identify qualified firms in the minority business community.
- Design smaller contracts for greater participation by MWDBE/SDVOBs.
- Due to legislative actions in Albany, discretionary spending threshold was increased from \$400k to \$1M.
- Hiring additional MWDBE/SDVOB Contract Compliance staff.



Capital Projects

Federal Participation Goal: 18%

(First Half of the Federal Fiscal Year 2020 (October 2019 to March 2020)

- Total Awards: \$190M
- Total DBE Awards: \$31M (16%)

New York State MBE Participation Goal: 15%

(First Quarter of the NYS Fiscal Year 2020-2021 (April 2020 – June 2020)

- Total Awards: \$69M
- Total MBE Awards: \$11M (17%)

New York State WBE Participation Goal: 15%

(First Quarter of the NYS Fiscal Year 2020-2021 (April 2020 – June 2020)

- Total Awards: \$69M
- Total WBE Awards: \$10M (14%)

- Total Payments: \$428M
- Total DBE Payments: \$93M (22%)
- Total Payments: \$324M
- Total MBE Payments: \$35M (11%)
- Total Payments: \$324M
- Total WBE Payments: \$38M (12%)

Service Disabled Veteran-Owned Business Participation Goal: 6%

(First Quarter of the NYS Fiscal Year 2020-2021 (April 2020 - June 2020)

- Total Awards: \$1.9M
- Total SDVOB Awards \$80,000 (4%)

- Total Payments: \$190M
- Total SDVOB Payments: \$3M (1%)

*Report is based on original contract amount provided by MTA Agencies for third-party design and construction contracts (excluding rolling stock and signals).

Capital Projects (Continued)

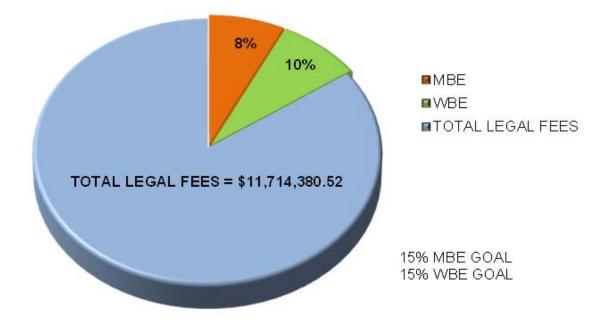
- Status: MWDBE and SDVOB goals are not being met
- Trends
 - ✓ Upward : MWBE and SDVOB participation on contract payments
 - Constant
 - ☑ Downward: DBE participation in contract payments

Strategies for Improvement:

- DDCR will expand on building relationships with various women, veteran and minority trade groups and associations to identify qualified firms in the minority community.
- Hiring more MWDBE/SDVOB contract compliance staff



MTA All Agency Legal Fees (April 2020 – June 2020)



Actual MBE Participation = \$1,000,699.50 or 8% Actual WBE Participation = \$1,121,869.01 or 10%



MTA All Agency Legal Fees (Continued)

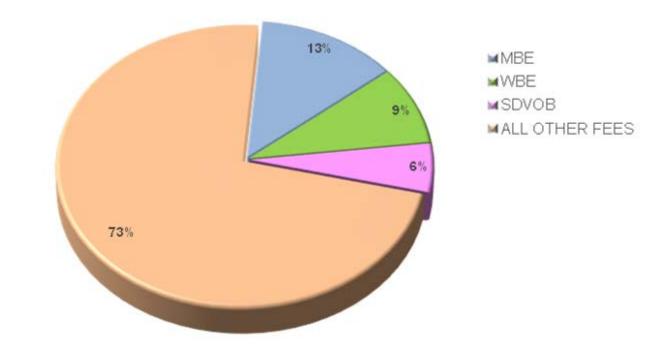
- Status: MWBE goals are not being met
- Trends
 - ☑ Upward: MBE participation
 - Constant
 - Downward: WBE participation

Strategies for Improvement:

- Host an additional all-agency orientation session for prequalified minority law firms.
- Mentor MWBE law firms to handle more specialized cases.



Financial Services MTA All Agency Underwriter Fees (April 2020 – June 2020)



Actual WBE Participation = \$999,786 or 9% Actual MBE Participation = \$1,417,673 or 13% Actual SDVOB Participation = \$621,924 or 6% All Other Underwriting Fees = \$8,085,842 or 73%



Financial Services (Continued)

- Status: MWBE goals are not being met
- Trends
 - Upward
 - Constant
 - ☑ Downward: MWBE and SDVOB participation
- Strategies for Improvement: n/a

Asset Fund Managers – MWBE Participation Combined Plans (as of June 30, 2020)

Combined Plans

- Total assets managed by MWBEs: \$1.34 billion; or 18% of total assets
- Majority of assets are in traditional asset classes
- Traditional assets managed by MWBEs: \$1.24 billion; or 24% of traditional assets
 - MWBE firms manage
 - 55% of US Equities
 - 34% of Real Estate
 - 30% of Non-US Equities
 - 8% of Fixed Income
 - 3 % of Opportunistic
- Alternative investments managed by MWBE's: \$99.5 million; or 4% of alternative investments



Metropolitan Transportation Authority Department of Diversity and Civil Rights

Business and Diversity Initiatives

September 23, 2020



January

NYC Tri-State Chapter of National Association of Minority Contractors presents: Meet and Greet Series – "How To Do Business with the MTA"

February

MTA DBE Certification Workshop

New York State Black, Puerto Rican, Hispanic and Asian 49th Annual Legislative Conference

MTA Agency-wide New Firm Orientation Session

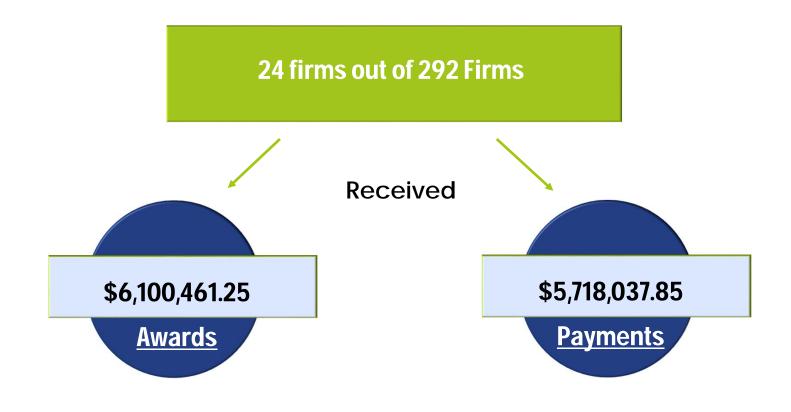
SOBRO Procurement Technical Assistance Program presents "How to Do Business with the MTA"

<u>March</u>

The NYS Assembly and Senate present "Somos El Futuro" Legislative Albany Conference The General Contractors Association of New York, Inc. Opportunities Expo



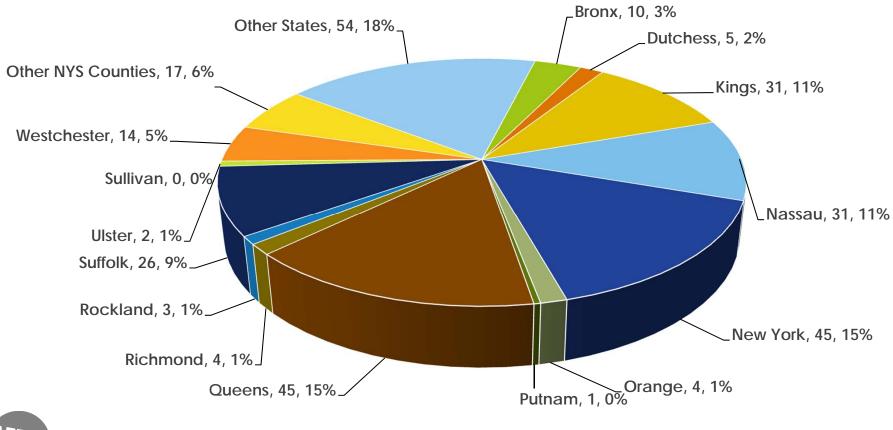
Awards and Payments Based on Outreach Efforts January 2020 – June 2020



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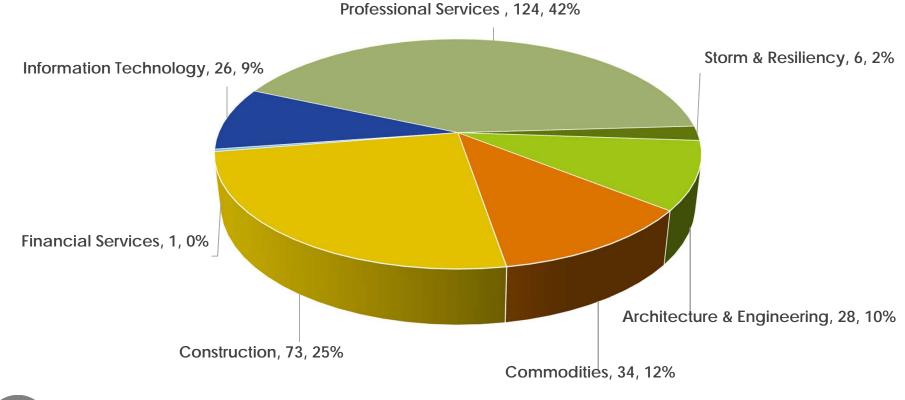


Outreach Conducted In MTA Region Service Area (14 Counties) January 2020 – June 2020



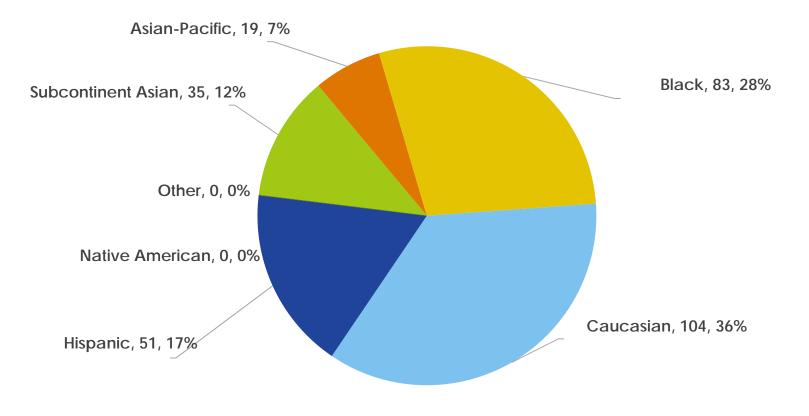
MTA

Outreach Results By Business Type January 2020 – June 2020



MTA

Outreach Results By Ethnicity January 2020 – June 2020





Metropolitan Transportation Authority Department of Diversity and Civil Rights

DBE Certification Activity Report

September 23, 2020



MTA DBE Certification Unit

CERTIFICATION APPLICATIONS RECEIVED SECOND QUARTER 2018-2020

	2020	2019	2018
April	5	7	2
May	7	6	14
June	6	12	4
TOTAL	18	25	20

CERTIFICATION ACTIVITIES FOR NEW APPLICATIONS SECOND QUARTER 2018-2020

	2020	2019	2018
CERTIFIED	21	22	11
DENIED	0	0	0
RETURNED	0	2	5
WITHDRAWN	3	10	9
TOTAL	24	34	25





Metropolitan Transportation Authority Department of Diversity and Civil Rights

MTA-Wide Workforce as of June 30, 2020

September 23, 2020





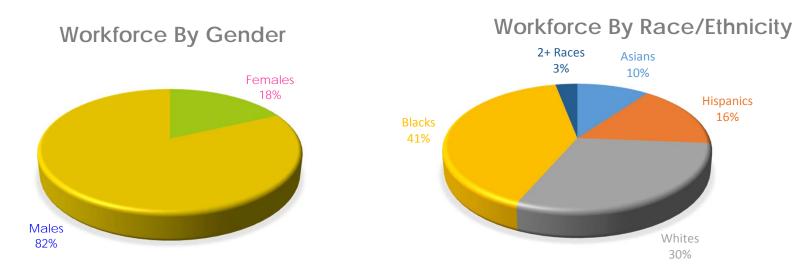
MTA-Wide Workforce as of June 30, 2020

Agency		TO	TAL	Mino	rities	WHIT	ES	BLA	СКЅ	HISPA	NICS	ASI	ANS	AI/	AN*	NHC	OPI**	2+ R/	ACES	VETE	RANS
		#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
B&T		1,256		716	57%	540	43%	320	25%	238	19%	90	7%	5	0%	1	0%	62	5%	78	6%
	F	269	21%	216	17%	53	4%	129	10%	53	4%	21	2%	2	0%	0	0%	11	1%	15	19%
	М	987	79%	500	40%	487	39%	191	15%	185	15%	69	5%	3	0%	1	0%	51	4%	63	81%
BUS		4,063		3268	80%	795	20%	1,831	45%	866	21%	360	9%	10	0%	11	0%	190	5%	58	1%
	F	518	13%	468	12%	50	1%	293	7%	129	3%	24	1%	1	0%	0	0%	21	1%	6	10%
	М	3,545	87%	2800	69%	745	18%	1,538	38%	737	18%	336	8%	9	0%	11	0%	169	4%	52	90%
C&D		121		67	55%	54	45%	18	15%	12	10%	30	25%	O	0%	0	0%	7	6%	3	2%
	F	44	36%	32	26%	12	10%	11	9%	8	7%	12	10%	0	0%	0	0%	1	1%	1	33%
	М	77	64%	35	29%	42	35%	7	6%	4	3%	18	15%	0	0%	0	0%	6	5%	2	67%
но		2,777		1574	57%	1,203	43%	610	22%	384	14%	424	15%	6	0%	1	0%	149	5%	97	3%
	F	901	32%	646	23%	255	9%	323	12%	130	5%	130	5%	0	0%	1	0%	62	2%	9	9%
	М	1,876	68%	928	33%	948	34%	287	10%	254	9%	294	11%	6	0%	0	0%	87	3%	88	91%
LIRR		7,535		2785	37%	4,750	63%	1,274	17%	876	12%	323	4%	22	0%	4	0%	286	4%	500	7%
	F	1,105	15%	584	8%	521	7%	341	5%	131	2%	61	1%	2	0%	1	0%	48	1%	21	4%
	М	6,430	85%	2201	29%	4,229	56%	933	12%	745	10%	262	3%	20	0%	3	0%	238	3%	479	96%
MNR		6,554		2570	39%	3,984	61%	1,302	20%	747	11%	204	3%	25	0%	1	0%	291	4%	488	7%
	F	840	13%	548	8%	292	4%	315	5%	125	2%	55	1%	3	0%	1	0%	49	1%	19	4%
	М	5,714	87%	2022	31%	3,692	56%	987	15%	622	9%	149	2%	22	0%	0	0%	242	4%	469	96%
NYCT		50,127		39627	79%	10,500	21%	23,267	46%	8,684	17%	6,051	12%	118	0%	17	0%	1,490	3%	864	2%
	F	9,373	19%	8689	17%	684	1%	6,421	13%	1,483	3%	474	1%	19	0%	3	0%	289	1%	69	8%
	М	40,754	81%	30938	62%	9,816	20%	16,846	34%	7,201	14%	5,577	11%	99	0%	14	0%	1,201	2%	795	92%
Total		72,433		50,607	70%	21,826	30%	28,622	40%	11,807	16%	7,482	10%	186	0%	35	0%	2,475	3%	2,088	3%



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MTA-Wide Workforce as of June 30, 2020



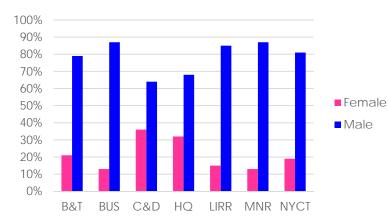
MTA employed **72,433** people: **18%** of the workforce were females, **70%** minorities, and veterans comprised **3%**.

- The percentage of females employed in the workforce has remained constant when compared to 2Q19.
- The percentage of minorities in the workforce has increased by 1% when compared to 2Q19.

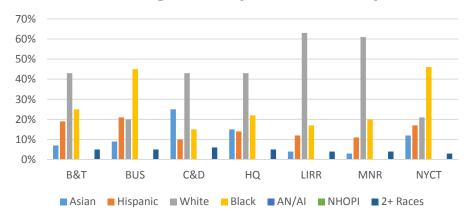


MTA-Wide Workforce by Gender and Race/Ethnicity as of June 30, 2020

MTA Agencies By Gender



MTA Agencies By Race/Ethnicity



Agency	Employees	Females	Minorities
B&T	1256	21%	57%
BUS	4063	13%	80%
C&D	121	36%	55%
HQ	2777	32%	57%
LIRR	7535	15%	37%
MNR	6554	13%	39%
NYCT	50,127	19%	79%

MTA

Definitions of EEO Job Categories

- Officials & Administrators Occupations in which employees set broad policies, exercise overall responsibility for execution of these policies, or direct individual departments or special phases of the agency's operations, or provide specialized consultation on a regional, district or area basis.
- Professionals Occupations which require specialized and theoretical knowledge which is usually acquired through college training or through work experience and other training which provides comparable knowledge.
- Technicians Occupations which require a combination of basic scientific or technical knowledge and manual skill which can be obtained through specialized post-secondary school education or through equivalent on-the-job training.
- Protective Services Occupations in which workers are entrusted with public safety, security and protection from destructive forces.



Definitions of EEO Job Categories

- Paraprofessionals Occupations in which workers perform some of the duties of a professional or technician in a supportive role, which usually require less formal training and/or experience normally required for professional or technical status.
- Administrative Support Occupations in which workers are responsible for internal and external communication, recording and retrieval of data and/or information and other paperwork required in an office.
- Skilled Craft Occupations in which workers perform jobs which require special manual skill and a thorough and comprehensive knowledge of the process involved in the work which is acquired through on-the-job training and experience or through apprenticeship or other formal training programs.
- Service Maintenance Occupations in which workers perform duties which result in or contribute to the comfort, convenience, hygiene or safety of the general public or which contribute to the upkeep and care of buildings, facilities or grounds of public property.



MTA-Wide Underutilization Analysis Overview

MTA and all agencies conducted a utilization analysis of females and minorities in its workforce. The utilization analysis consists of comparing the percentage of females and minorities in the workforce to the percentages of qualified females and minorities in the relevant labor market.

As of June 30, 2020, a majority of the underrepresentation of **females**, **Asians**, **Blacks** and **Hispanics** occurred within the Technicians, Skilled Craft, Administrative Support and Service Maintenance job categories.

The following charts provide shaded/bolded areas that represent underutilization for each agency by EEO job category: (1) the female and minority workforce percentages for each agency; (2) estimated availability of females and minorities based on 2010 Census data by EEO job category; and (3) whether or not the estimated availability percentages were met for females and minorities within each of the EEO job categories.



Note: The following numbers and information do not reflect underutilization for specific job groups. In addition, the numbers and information provided do not show statistical disparities or explain the reasons or provide a root cause analysis for any identified underutilization.

		Bla	cks	Hispa	nics	Asi	ans	AI/	AN*	NHO	PI**	2+ R	laces	Wh	ites
	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Officials & Administrators															
B&T	F	7%	11%	3%	2%	3%	5%	0%	0%	0%	0%	1%	2%	10%	7%
	м	8%	11%	7%	7%	6%	10%	0%	0%	0%	0%	3%	5%		
BUS	F	5%	10%	2%	3%	2%	3%	0%	0%	0%	0%	1%	2%	15%	5%
	М	6%	15%	6%	11%	5%	9%	0%	0%	0%	0%	2%	4%		
C&D	F	4%	9%	3%	5%	3%	7%	0%	0%	0%	0%	0%	0%	15%	11%
	М	4%	4%	3%	2%	9%	19%	0%	0%	0%	0%	1%	0%		
HQ	F	5%	13%	3%	4%	4%	6%	0%	0%	0%	0%	1%	2%	16%	14%
	М	7%	8%	4%	3%	6%	11%	0%	0%	0%	0%	1%	4%		
LIRR	F	6%	4%	2%	2%	1%	2%	0%	0%	0%	0%	1%	1%	9%	9%
	м	8%	8%	6%	8%	3%	5%	0%	1%	0%	0%	2%	4%		
MNR	F	5%	5%	2%	4%	2%	4%	0%	0%	0%	0%	1%	1%	10%	10%
	M	8%	9%	5%	6%	3%	5%	0%	0%	0%	0%	2%	4%		
NYCT	F	6%	12%	2%	2%	1%	2%	0%	0%	0%	0%	0%	1%	9%	6%
	M	15%	19%	8%	9%	8%	11%	0%	0%	0%	0%	1%	4%		



		Blac	ks	Hisp	anics	Asi	ans	AI/	'AN*	NНО	PI**	2+ R	laces	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Professionals															
B&T	F	8%	17%	4%	11%	3%	5%	0%	0%	0%	0%	1%	2%	15%	12%
	м	7%	8%	8%	10%	4%	6%	0%	0%	0%	1%	1%	6%		-
BUS	F	7%	16%	5%	11%	4%	9%	0%	0%	0%	0%	1%	2%	15%	7%
	M	5%	13%	4%	4%	7%	17%	0%	0%	0%	0%	1%	4%		-
C&D	F	11%	14%	7%	7%	11%	36%	0%	0%	0%	0%	0%	0%	23%	7%
	М	9%	14%	6%	0%	8%	0%	0%	0%	0%	0%	1%	0%		
НQ	F	6%	16%	4%	5%	4%	7%	0%	0%	0%	0%	1%	3%	20%	8%
	М	5%	12%	4%	8%	5%	15%	0%	0%	0%	0%	1%	4%		
LIRR	F	3%	2%	2%	2%	2%	4%	0%	0%	0%	0%	0%	1%	14%	7%
	M	6%	13%	5%	10%	6%	12%	0%	0%	0%	0%	1%	4%		
MNR	F	7%	12%	6%	6%	4%	4%	0%	0%	0%	0%	1%	2%	22%	11%
	M	5%	10%	4%	8%	4%	8%	0%	0%	0%	0%	1%	4%	,,	/3
NYCT	F	6%	17%	4%	5%	4%	7%	0%	0%	0%	0%	0%	2%	19%	7%
INTCI	F М	5% 7%	17%	4% 5%	5%	4% 8%	19%	0%	0%	0%	0%	1%	2%	1970	1/0



		Bla	cks	Hisp	anics	Asi	ans	AI/	AN*	NHO	PI**	2+ R	laces	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Technicians															
		11%	6%	3%	6%	0%	1%	0%	0%	0%	0%	0%	1%	2%	4%
B&T	F M	11%	10%	3% 17%	19%	3%	5%	0%	0%	0%	0%	2%	2%	270	4%
BUS	F	5%	8%	11%	15%	0%	0%	0%	0%	0%	0%	0%	0%	32%	31%
	М	0%	0%	0%	0%	5%	8%	0%	0%	0%	0%	5%	8%		
															<u> </u>
C&D	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	M	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
НQ	F	3%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	1%	6%	4%
	М	7%	7%	11%	9%	3%	5%	0%	0%	0%	0%	1%	0%		
LIRR	F	3%	8%	3%	0%	2%	0%	0%	0%	0%	0%	0%	0%	6%	0%
	M	10%	8%	9%	15%	7%	8%	0%	8%	0%	0%	0%	8%		
MNR	F	3%	4%	1%	2%	1%	0%	0%	0%	0%	0%	0%	2%	4%	3%
	M	13%	18%	9%	7%	3%	6%	0%	1%	0%	0%	2%	4%	4/0	370
NYCT	F	3%	22%	5%	4%	4%	2%	0%	0%	0%	0%	0%	1%	19%	7%
	М	6%	20%	5%	7%	6%	12%	0%	0%	0%	0%	0%	4%		



		Bla	icks	Hisp	anics	Asi	ans	AI/	'AN*	NHO	PI**	2+ R	laces	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Protective Services															
B&T	F	9%	13%	4%	3%	0%	0%	0%	0%	0%	0%	0%	1%	3%	2%
	М	12%	19%	15%	21%	3%	4%	0%	0%	0%	0%	1%	3%		ļ
BUS	F	9%	0%	4%	17%	1%	0%	0%	0%	0%	0%	0%	0%	3%	17%
	М	27%	50%	16%	17%	4%	0%	0%	0%	0%	0%	0%	0%		
C&D	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
НQ	F	3%	3%	2%	4%	0%	1%	0%	0%	0%	0%	0%	1%	7%	6%
	М	7%	10%	8%	17%	2%	5%	0%	0%	0%	0%	1%	2%		
LIRR	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
MNR	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
NYCT	F	8%	11%	3%	3%	1%	0%	0%	0%	0%	0%	0%	1%	3%	1%
	M	26%	37%	15%	23%	3%	6%	0%	0%	0%	0%	0%	2%		



		Bla	cks	Hisp	anics	Asi	ians	AI/	'AN*	NНО	PI**	2+ R	Races	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Para-Professionals															
B&T	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	м	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
BUS	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
C&D	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	м	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
HQ	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	м	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
LIRR	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	м	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
MNR	F	12%	15%	12%	8%	4%	0%	0%	0%	0%	0%	1%	0%	41%	31%
	М	2%	0%	2%	0%	1%	0%	0%	0%	0%	0%	0%	8%		
NYCT	F	5%	33%	5%	17%	2%	6%	0%	0%	0%	0%	0%	4%	16%	4%
	М	2%	20%	1%	6%	1%	4%	0%	0%	0%	0%	0%	2%		



Note: The underutilized areas of representation are shaded. *American Indian/Alaskan Native. **Native Hawaiian Other Pacific Islander

Note: Pursuant to FTA Circular 4704.1A EEO Requirements and Guidelines, white males have been excluded from the underutilization analysis.

		Blac	ks	Hisp	anics	Asi	ans	AI/	'AN*	NHO	PI**	2+ R	laces	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Administrative Support															<u> </u>
B&T	F	27%	64%	11%	9%	6%	5%	0%	0%	0%	0%	0%	0%	21%	5%
	М	1%	0%	1%	0%	4%	5%	0%	0%	0%	0%	0%	0%		
BUS	F	7%	13%	5%	9%	1%	2%	0%	0%	0%	0%	1%	3%	6%	3%
	М	21%	20%	9%	3%	8%	14%	0%	0%	0%	0%	5%	9%		
C&D	F	12%	11%	12%	33%	3%	0%	0%	0%	0%	0%	2%	0%	26%	0%
	М	1%	11%	1%	11%	1%	0%	0%	0%	0%	0%	0%	0%		
но	F	11%	32%	11%	8%	4%	4%	0%	0%	0%	0%	1%	6%	41%	20%
· · ·	М	2%	10%	2%	7%	1%	5%	1%	0%	0%	0%	0%	1%		
LIRR	F	13%	19%	6%	6%	3%	2%	0%	0%	0%	0%	1%	2%	17%	21%
	М	7%	10%	5%	5%	3%	2%	0%	0%	0%	0%	2%	2%		
MNR	F	10%	20%	5%	7%	1%	2%	0%	0%	0%	0%	1%	3%	11%	9%
	M	13%	16%	7%	8%	2%	1%	0%	0%	0%	0%	2%	3%		
NYCT	F	15%	35%	16%	6%	7%	3%	0%	0%	0%	0%	0%	1%	16%	3%
	M	6%	21%	8%	7%	4%	16%	0%	0%	0%	0%	0%	1%		



		Bla	cks	Hisp	anics	Asi	ans	AI/	'AN*	NHO	PI**	2+ R	laces	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Skilled Craft															<u> </u>
B&T	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
BUS	F	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%
	M	25%	34%	12%	15%	9%	12%	0%	0%	1%	1%	5%	7%		
C&D	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	M	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
HQ	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
LIRR	F	5%	3%	2%	1%	0%	0%	0%	0%	0%	0%	1%	0%	5%	5%
	М	13%	12%	9%	11%	3%	3%	0%	0%	1%	0%	3%	3%		
MNR	F	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	1%
	м	13%	16%	10%	10%	2%	1%	0%	1%	0%	0%	2%	4%		
NYCT	F	4%	4%	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%
	M	20%	33%	17%	13%	8%	15%	0%	0%	0%	0%	1%	3%		



		Bla	icks	Hisp	anics	Asi	ans	AI/	'AN*	NHO	PI**	2+ F	laces	Wh	ites
Job Category	Gender	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %	Est Avail	Actual %
Service Maintenance															
B&T	F	1%	1%	4%	2%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%
	М	15	20%	16%	14%	3%	4%	0%	1%	0%	0%	2%	5%		
BUS	F	7%	8%	5%	3%	0%	0%	0%	0%	0%	0%	0%	0%	5%	1%
	М	28%	42%	16%	21%	4%	7%	0%	0%	0%	0%	2%	3%		ļ
C&D	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		ļ
НQ	F	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	М	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		ļ
LIRR	F	6%	8%	3%	3%	1%	0%	0%	0%	0%	0%	1%	1%	6%	5%
	М	11%	20%	13%	12%	2%	2%	0%	0%	0%	0%	2%	3%		ļ
MNR	F	5%	9%	6%	3%	1%	0%	0%	0%	0%	0%	0%	1%	3%	7%
	М	16%	16%	19%	10%	2%	2%	0%	0%	0%	0%	2%	3%		
NYCT	F	5%	16%	9%	4%	2%	0%	0%	0%	0%	0%	0%	1%	3%	1%
	M	16%	40%	28%	19%	4%	6%	0%	0%	0%	0%	0%	2%		



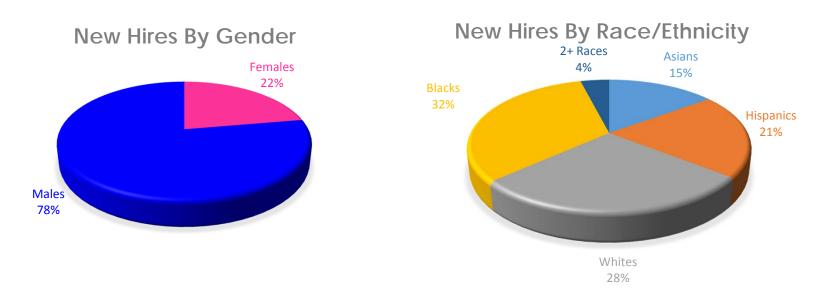
Metropolitan Transportation Authority Department of Diversity and Civil Rights

MTA-Wide New Hires and Veterans Second Quarter 2020



September 23, 2020

MTA-Wide New Hires January 1, 2020 to June 30, 2020

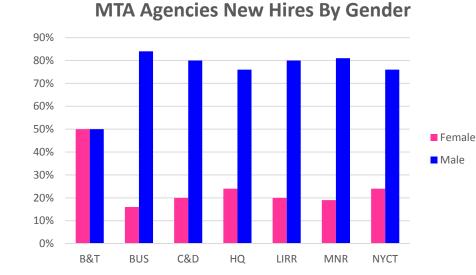


MTA hired **1,087** employees, including **37** veterans: **22%** of new hires were females and minorities comprised **72%**.

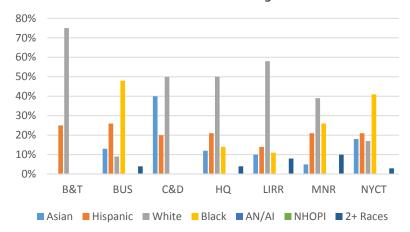
- Females were hired above their percentage of representation in the workforce.
- Minorities were hired above their percentage of representation in the workforce.



New Hires By Agency January 1, 2020 to June 30, 2020



MTA Agencies New Hires By Race/Ethnicity



Agency	New Hires	Females	Minorities
B&T	4	50%	25%
BUS	136	16%	91%
C&D	5	20%	60%
HQ	204	24%	50%
LIRR	102	20%	42%
MNR	62	19%	61%
NYCT	574	24%	83%



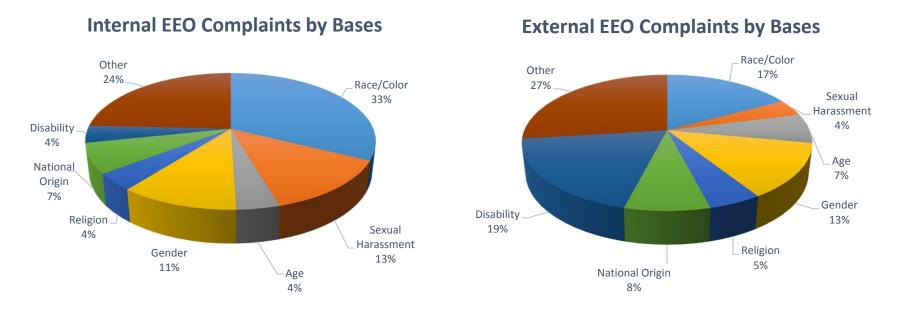
Metropolitan Transportation Authority Department of Diversity and Civil Rights

MTA-Wide Complaints and Lawsuits Second Quarter 2020



September 23, 2020

MTA-Wide EEO Internal/External Discrimination Complaints by Bases January 1, 2020 to June 30, 2020



MTA handled **365** EEO complaints, citing **721** separate bases, and **103** lawsuits.

- **219** filed internal complaints.
- **146** filed external complaints.
- The most frequently cited bases internally was race/color.

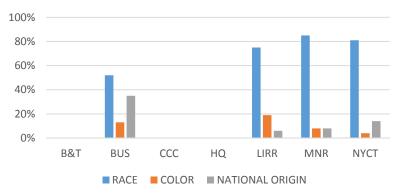


Note: Complaints can be filed alleging multiple bases.

MTA-Wide Title VI Complaints by Bases and Lawsuits January 1, 2020 to June 30, 2020



Title VI Complaints by Agency



MTA handled a total of 159 Title VI complaints with 174 bases and 0 Title VI lawsuits.

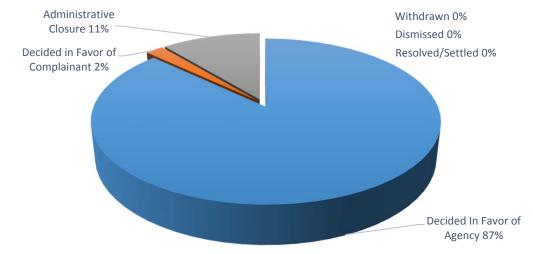
					National
Agency	Complaints	Bases	Race	Color	Origin
BUS	46	48	52%	13%	35%
LIRR	13	16	75%	19%	6%
MNR	11	13	85%	8%	8%
NYCT	89	97	81%	4%	14%



Note: Complaints can be filed alleging multiple bases.

MTA-Wide Title VI Complaints and Lawsuits Dispositions January 1, 2020 to June 30, 2020



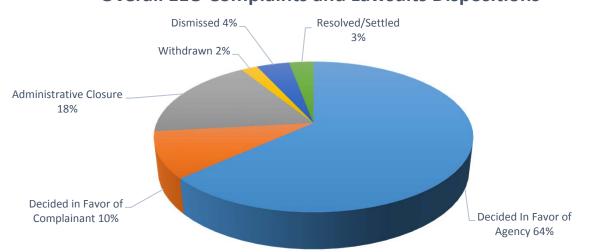


MTA disposed of 84 Title VI complaints and 0 Title VI lawsuits

- **87%** complaints decided in favor of the agency.
- **2%** complaints decided in favor of the complainant.
- 11% complaints were administrative closures.
- 0% complaints were withdrawn.
- 0% complaints were dismissed.
- **0%** complaints were resolved/settled.



MTA-Wide EEO Complaints and Lawsuits Dispositions January 1, 2020 to June 30, 2020



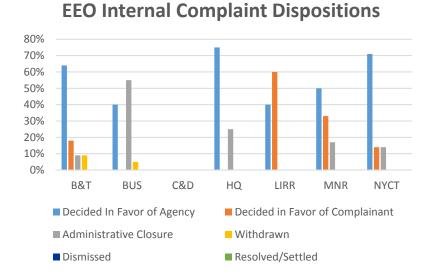
Overall EEO Complaints and Lawsuits Dispositions

MTA disposed **104** EEO complaints and **7** EEO lawsuits.

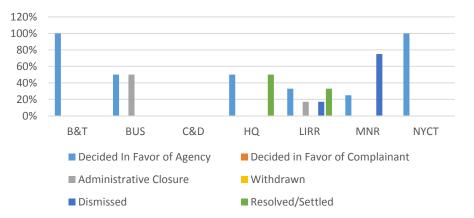
- □ 64% complaints/lawsuits decided in favor of the agency.
- □ 10% complaints /lawsuits decided in favor of the complainant.
- 18% complaints/lawsuits were administrative closures.
- 2% complaints/lawsuits were withdrawn.
- 4% complaints/lawsuits were dismissed.
- 3% complaints/lawsuits were resolved/settled.



MTA-Wide Internal/External EEO Complaints and Lawsuits Dispositions January 1, 2020 to June 30, 2020



EEO External Complaint and Lawsuits Dispositions



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Metropolitan Transportation Authority Department of Diversity and Civil Rights

MTA Small Business Development Program Business Development Initiatives and MWDBE/SDVOB Results



September 23, 2020

Small Business Development Program

Mission Statement

To develop and grow emerging contractors through classes, on-the-job training and technical assistance on prime contracts with MTA Agencies, thereby creating a larger pool of diverse qualified contractors who can compete for, and complete MTA construction projects safely, timely and within budget.



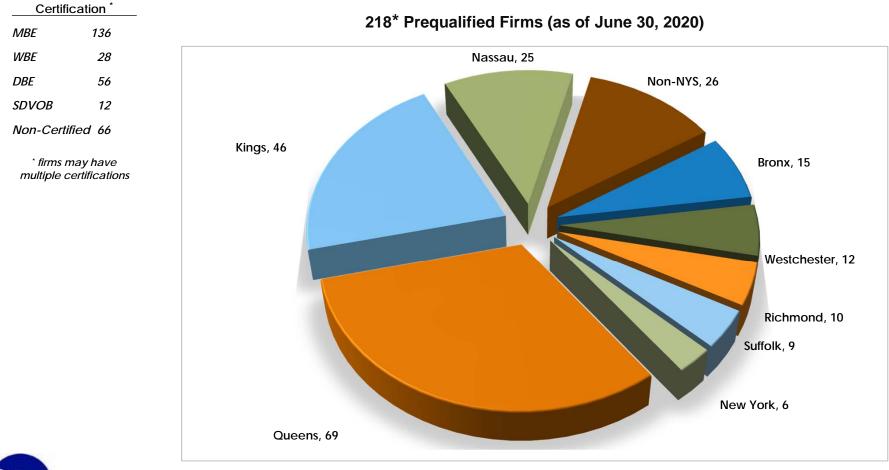
Elements of the SBDP

- Prime Contract Bid Opportunities up to \$3 million
- Business Management, Leadership and Technical Training
- Access to Working Capital and Surety Bonding
- Comprehensive business consulting services
- Experience working on MTA Projects up to \$3 million
- Fast-Track Payments 10 Business Days



SBDP Represents NY Metro Region

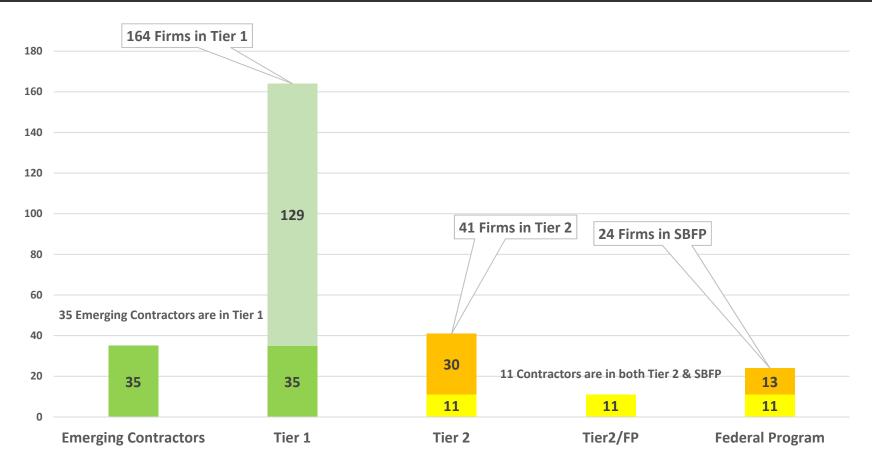
Small Business Mentoring Program All Tiers



* Note: 11 firms are in both Tier 2 and SBFP with each counted only once above.



SBDP Tier Participants



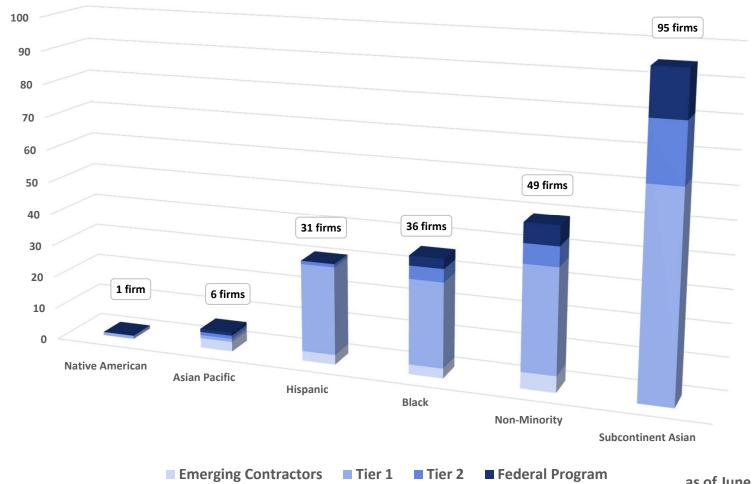
as of June 30, 2020





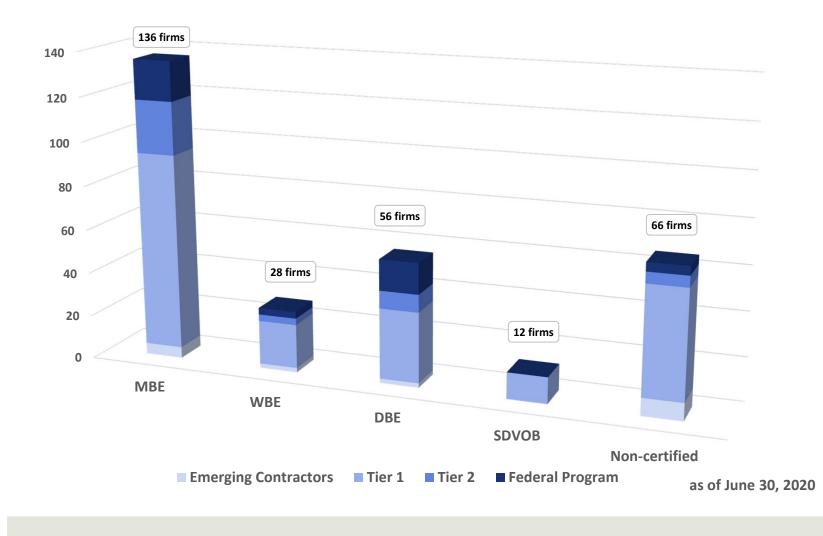
SBDP Tiers are also Diverse

Ethnicity of Prequalified Contractors in Program Tiers



SBDP Certifications

Certifications of Prequalified Contractors in Program Tiers





SBDP is Exceeding MWDBE Goals

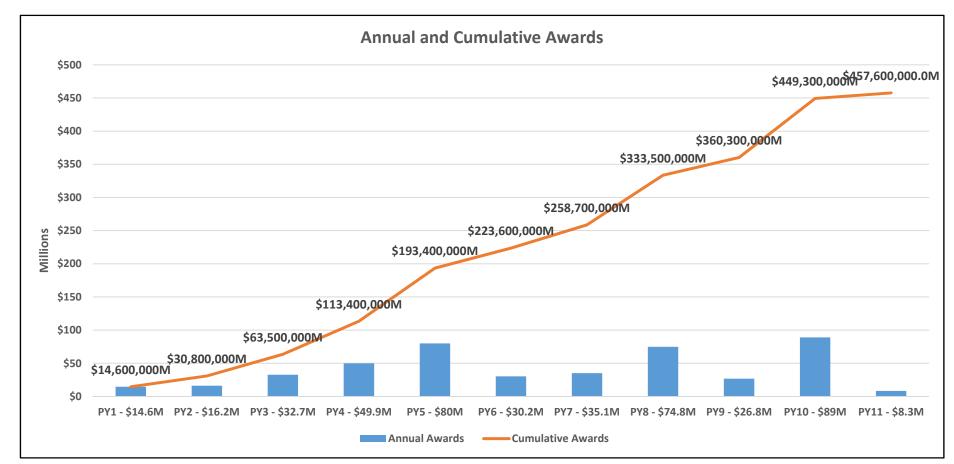
- MTA MWBE SBMP Tier 1/Tier 2 Goal 30%
- MTA DBE Goal 18%
- MTA SDVOB Goal 6% (Initiated during Program Year 7)
- Tier 1 MWBE Achievements
 - 68% contracts awarded to NYS-certified MWBEs
 - 66% contract dollars awarded to NYS-certified MWBEs
- Tier 2 MWBE Achievements
 - > 88% contracts awarded to NYS-certified MWBEs
 - 86% contracts dollars awarded to NYS-certified MWBEs
- Federal Program DBE Achievements
 - 68% contracts awarded to DBEs
 - 65% contracts dollars awarded to DBEs
- SDVOB Achievements
 - > 1% contracts awarded to SDVOBs



1% - contract dollars awarded to SDVOBs

>

SBDP Prime Contract Opportunities

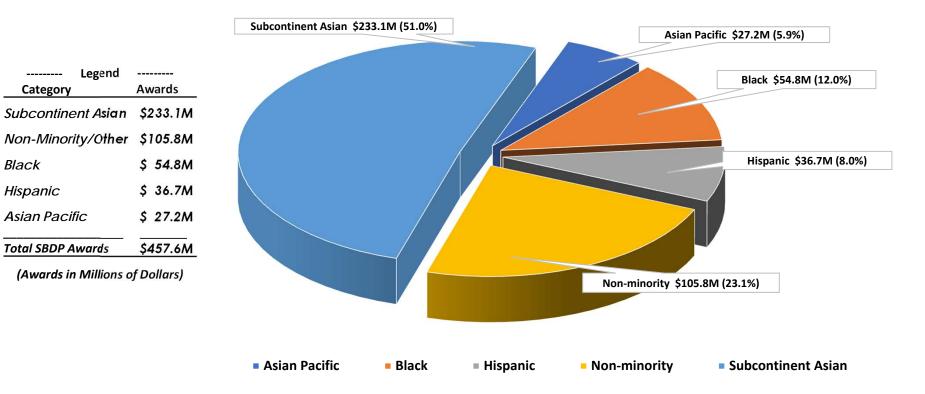




Program Year 1-11 awards through June 30, 2020

SBDP Contract Awards

Total SBDP Contract Awards by Ethnic Categories



Contract Awards through June 30, 2020



SBDP Loan Program

Loan values shown are through June 30, 2020					
	Year 1	1 Loan	totaling	\$ 100,000	
	Year 2	5 Loans	totaling	\$ 687,500	
	Year 3	9 Loans	totaling	\$ 900,000	
	Year 4	27 Loans	totaling	\$2,990,000	
	Year 5	16 Loans	totaling	\$3,020,000	
	Year 6	14 Loans	totaling	\$2,142,500	
	Year 7	18 Loans	totaling	\$2,770,500	
	Year 8	13 Loans	totaling	\$2,155,000	
	Year 9	8 Loans	totaling	\$ 697,000	
	Year 10	9 Loans	totaling	\$1,378,000	
	Year 11	9 Loans	totaling	\$ 241,500	
	Total 1	29 Loans	Totals	\$18,132,500	

Maximum Loan Available: Tier 1 - up to \$150,000 SBFP and Tier 2 - up to \$900,000

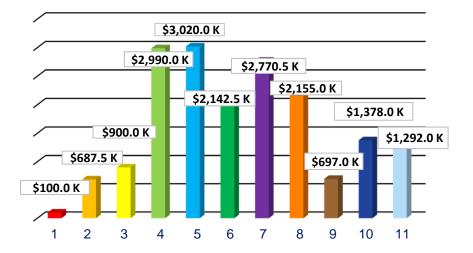
Note: On January 1, 2019, the SBDP began reporting on a Calendar year instead of a Fiscal year.
 Year 9 now only represents activity from August 1st 2018 to December 31st, 2018

Year 10 represents calendar year 2019.

Year 11 represents calendar year 2020.







SBDP Awards

Program Year	Tier	Dollars Awarded
2010 – 2020	SBMP-Tier 1	Awards total \$180.7 Million
2015 – 2020	SBMP-Tier 2	Awards total \$161.9 Million
2013 – 2020	SBFP	Awards total \$115.0 Million

All Tiers Awards total \$457.6 Million



SBDP Facilitates Bonding and Growth

- Tier 2 and Eederal Program contractors currently carry <u>\$450M</u> in aggregate bonding capacities collectively. The SBMP Bond Assistance Program yielded \$36M single and \$53M aggregate.
- <u>1,113</u> bid opportunities in the Tier 2 and Federal Programs
- <u>144</u> contract awards
- Ongoing consultation with contractors to maximize bidding opportunities by increasing bonding capacity
- Engaging Tier 1 contractors 24-36 months before graduation to ensure access to bonding and eligibility for the Tier 2 and the Federal Program



TRAINING IS INTEGRAL TO SUCCESS

- Over 202 classroom training dates completed from July 2010 through June 2020
- Over 1,641 hours of classroom training provided from July 2010 through June 2020
- More than 740 firms have participated in the training since the inception of the program
 - Over 400 of these firms have applied to and prequalified into the SBMP
- All prequalified contractors complete a mandatory 14-session training program
- Over 40 course attendees will be registered for the next training sessions
 - assisting them through the application and pre-qualification process



Training Classes Continue to Evolve

- Regular review and update of topics, materials and instructors
- New topics include Project Management and Strategic Business Development
- Mandatory training spans technical, organizational, and business operations
- Course topics include:
 - Doing Business with the MTA and Prime Contractors
 - Prevailing Wages / Project Management
 - Estimating and Bidding Strategies at the MTA
 - Project Scheduling at the MTA
 - Cash Flow and Financial Management
 - Safety and Quality Planning at the MTA
 - Requisition and Change Order Process
 - Business Communications
 - Marketing Your Business to the NY Construction Industry
 - Construction Law
 - > Developing a Profitable Business in the MTA Region
 - Surety Bonding, Access to Capital, and The CEO Toolkit
 - > Navigating MTA Contracts & MWDBE Compliance / Strategic Business Development
 - How to be a Prime Contractor





Assessments Plot a Course of Action

- Contractor Assessments lead to detailed Action Plans
- Identifying existing and future needs
- Creating SMART Plans with each contractor
 - ▹ Specific
 - > Measurable
 - Agreed Upon
 - ➢ Realistic
 - Time-bound
 - <u>348</u> In-Person Assessments Completed
- <u>339</u> Action Plans Delivered
- Regular follow up with contractors on progress





Benefits Of The Program

- Uniform Set of Front End Bid Documents for All Agencies: NYCT, MNR, B&T, LIRR, MTA BUS, and MTA C&D
- Payments within <u>10 business days</u>
- Awards SBMP & SBFP within <u>22 business days</u>
- Closeouts SBMP & SBFP within <u>20 & 30 business days</u> respectively
- Change Orders within <u>15 business days</u>
- Submittals within <u>10 business days</u>



RFIs – within <u>5 business days</u>

Metropolitan Transportation Authority Department of Diversity and Civil Rights

M/W/DBE and SDVOB Contract Compliance

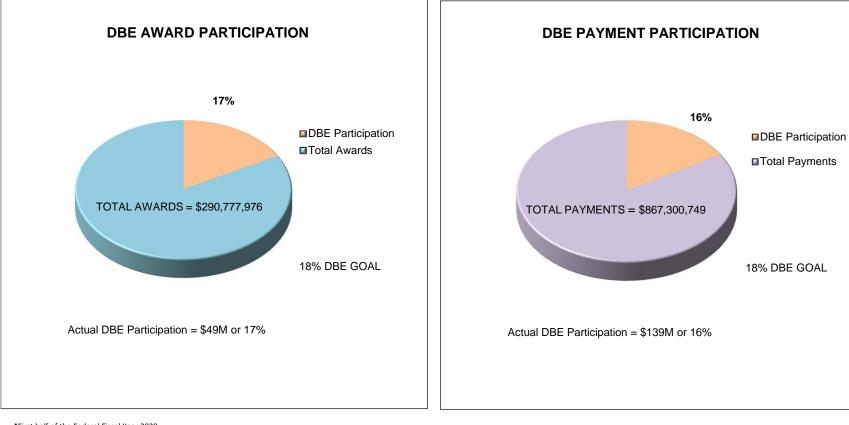


September 23, 2020

DBE Participation in Federally Funded Contracts Federal Fiscal Year 2020* (Reporting Period: October 1, 2019 to March 31, 2020)

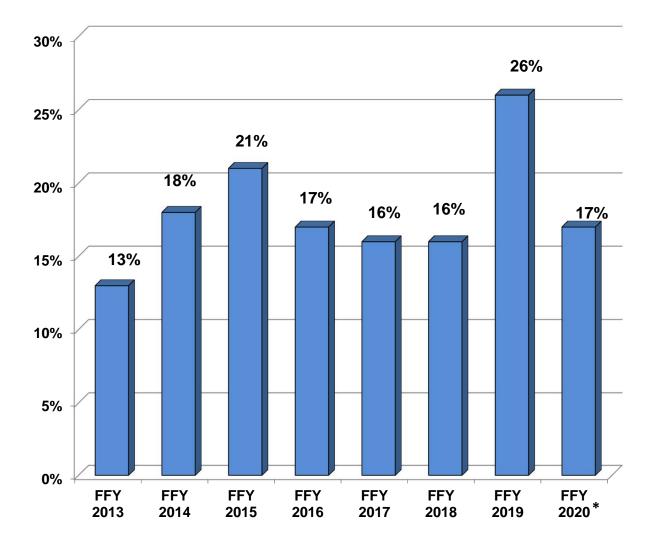
- Each year, MTA reports to the Federal Transit Administration on a semi-annual basis DBE participation in federally funded contracts.
- Reports are submitted on June 1st -- covering October through March, and December 1st -- covering April through September. The December report also summarizes data for the entire Federal Fiscal Year ("FFY").
- Reports include DBE participation data on new awards and payments on ongoing, and completed contracts.
- For FFY 2020, MTA's DBE goal is 18%.
- During the first half of FFY 2020, MTA awarded \$291 million in the federally funded portion of contracts, with \$49 million (17%) being awarded to certified DBEs.
- During the first half of FFY 2020, MTA paid prime contractors \$867 million, with payments to certified DBEs totaling \$139 million (16%).
- On contracts closed during the first half of FFY 2020, MTA achieved 17% DBE participation.

FEDERALLY-FUNDED CONTRACTS DBE CONTRACT ACTIVITY FEDERAL FISCAL YEAR 2020(OCTOBER 2019-MARCH 2020)*



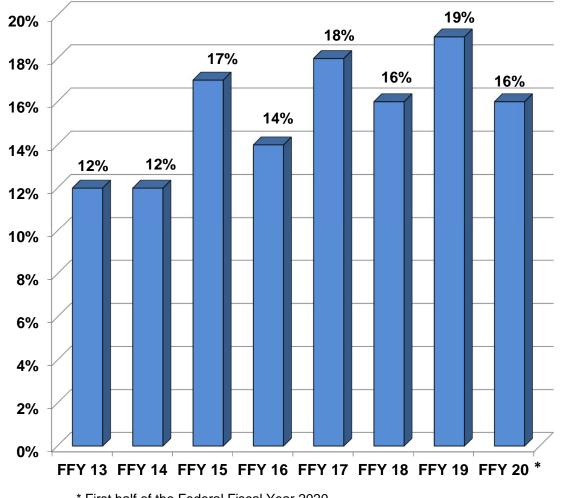
*First half of the Federal Fiscal Year 2020.





^{*} First half of the Federal Fiscal Year 2020





* First half of the Federal Fiscal Year 2020

FEDERALLY-FUNDED CONTRACTS DBE CONTRACT ACTIVITY FEDERAL FISCAL YEAR 2020 (OCTOBER 2019-MARCH 2020)

		AWARD	S*			
	PRIME	AWARDS	DB			
CONTRACT AWARDS	Number of Contracts	Award Amount	Number of DBE Contracts	Amount	% To Agency Total	OVERALL FTA GOAL
1st SEMI-ANNUAL REPORT	570	\$290,777,976	111	\$49,161,717	17%	18%
October 2019- March 2020						
TOTAL	570	\$290,777,976	111	\$49,161,717	17%	18%

PAYMENTS*

	PAYMENTS TO PRIMES DBE PARTICIPATION				DN .	
CONTRACT PAYMENTS	Number of Contracts	Payment Amount	Number of DBE Subcontracts	DBE Payment Amount	% To Agency Total	OVERALL FTA GOAL
1st SEMI-ANNUAL REPORT	696	\$867,300,749	543	\$139,220,727	16%	18%
October 2019- March 2020						
TOTAL	696	\$867,300,749	543	\$139,220,727	16%	18%

*Dollar amounts represent the federally-funded portion of contracts.

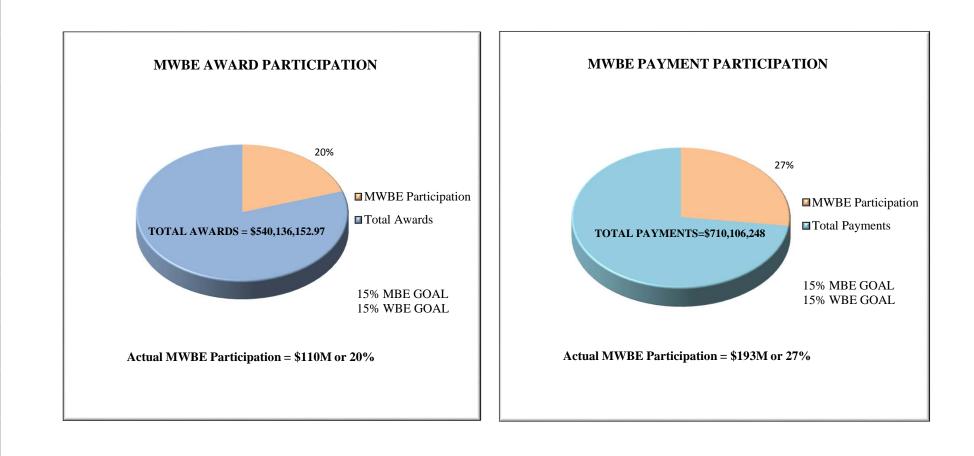
**This figure includes contracts for which no DBE goals were assigned.

MWBE Participation in State Funded Contracts New York State Fiscal Year 2020-2021*

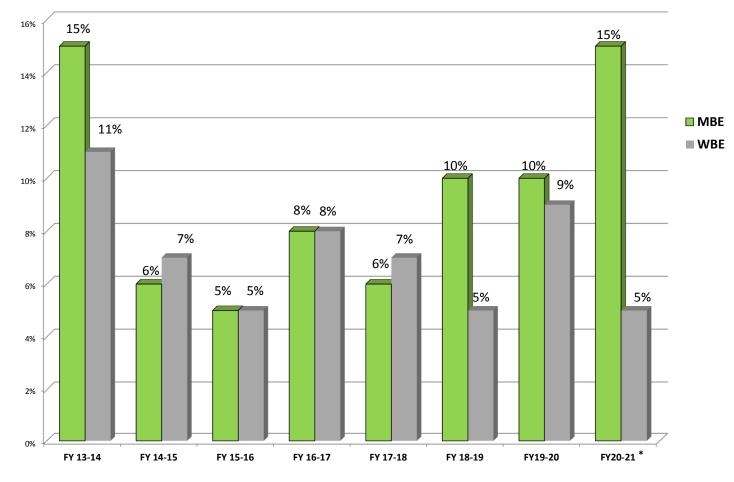
- Each year, MTA reports to the Empire State Development Corporation on a quarterly basis MWBE participation on state funded contracts.
- Reports are submitted 15 days after the end of each quarter, on January 15, April 15**, July 15, and October 15.
- Reports include data on contracts with goals and MWBE contract payments.
- MTA established an overall MWBE goal of 30% for New York State fiscal year 2020-2021, starting April 1, 2020.
- From April 1, 2020 to June 30, 2020, MTA awarded \$540 million in New York State funded contracts, with \$110 million (20%) awarded to certified MWBEs.
- From April 1, 2020 to June 30, 2020, MTA paid \$710 million on prime contracts with \$193 million (27%), paid to MWBEs.

*The State Fiscal Year runs from April 1st through March 31st. **Due to the COVID-19 outbreak, the April 15, 2020 submission date was moved to May 15, 2020.

MWBE CONTRACT ACTIVITY NEW YORK STATE FISCAL YEAR 2020-2021 (APRIL-JUNE 2020)

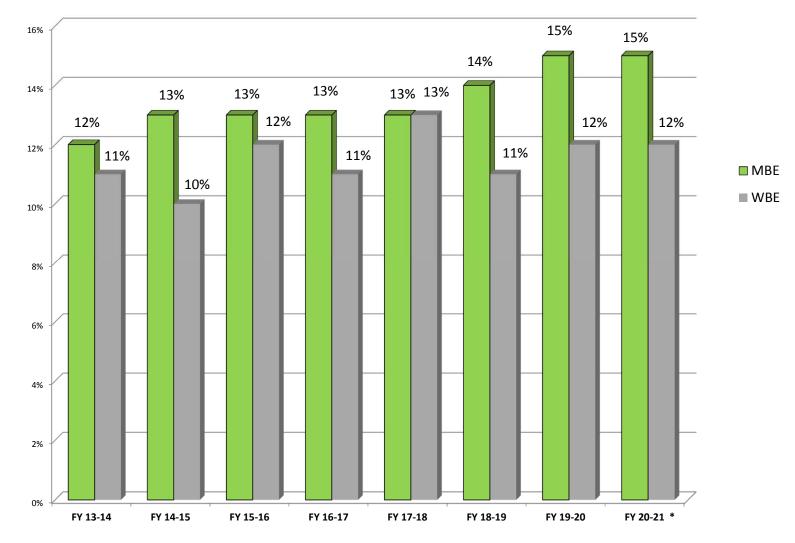


NYS MWBE AWARDS APRIL 2013 - JUNE 2020



* FY 2020-2021, first quarter (April 2020 to June 2020).

NYS MWBE PAYMENTS APRIL 2013 -JUNE 2020



^{*} FY 2020-2021, first quarter (April 2020 to June 2020).

NYS CONTRACTS MWBE CONTRACT ACTIVITY APRIL 1, 2020 - JUNE 30, 2020

	PRIM	IE AWARDS	M			
CONTRACT AWARDS	Number of Contracts	Award Amount	Number of MWBE Subcontracts	MWBE Award Amount	MWBE %	NYS Goal
FIRST QUARTER	10,370	\$540,136,153	946	\$110,032,599	20%	30%
APR 2020-JUN 2020						
TOTAL	10,370	\$540,136,153	946	\$110,032,599	20%	30%

	PAYME	NTS TO PRIMES	MWB			
CONTRACT PAYMENTS	Number of Contracts	Payment Amount	Number of MWBE Contracts	MWBE Payment Amount	MWBE %	NYS Goal
FIRST QUARTER	2,351	\$710,106,248	3,091	\$193,293,681	27%	30%
APR 2020-JUN 2020						
TOTAL	2,351	\$710,106,248	3,091	\$193,293,681	27%	30%

SDVOB Participation in State Funded Contracts New York State Fiscal Year 2020-2021 (Reporting Period: April 1, 2020 to June 30, 2020)

- Each year, MTA reports to the Office of General Services on a quarterly basis SDVOB participation on state funded contracts.
- Reports are submitted 30 days after the end of each quarter, on January 30, April 30*, July 30, and October 30.
- Reports include data on contracts with SDVOB goals and payments made to SDVOBs.
- MTA established an overall SDVOB goal of 6% for State fiscal year 2020-2021, starting on April 1, 2020.
- From April 2020 to June 2020, MTA awarded approximately \$53 million with \$20 million (37%) awarded to SDVOBs.
- From April 2020 to June 2020, MTA paid approximately \$214 million on prime contracts with \$11 million (5%), paid to SDVOBs.

*Due to the COVID-19 outbreak, the April 30, 2020 submission date was moved to May 31, 2020.

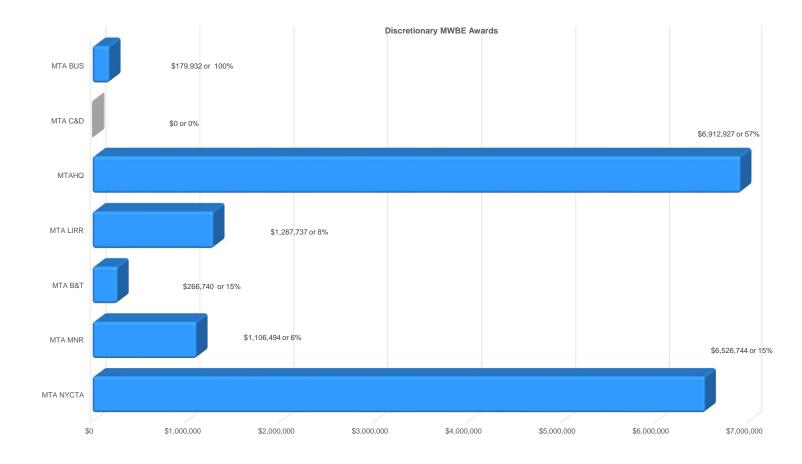
FY 2020-2021 SDVOB CONTRACT AWARDS APRIL 2020 - JUNE 2020

	Agency Awards	SDVOB Awards	SDVOB%
FIRST QUARTER	\$52,928,469	\$19,589,968	37%
APRIL 2020-JUNE 2020			
FY 2019-2020 TOTAL	\$52,928,469	\$19,589,968	37%

FY 2020-2021 SDVOB CONTRACT PAYMENTS APRIL 2020 - JUNE 2020

	Agency Disbursements	SDVOB Disbursements	SDVOB%
FIRST QUARTER	\$214,224,498	\$11,212,287	5%
APRIL 2020-JUNE 2020			
FY 2020-2021 TOTAL	\$214,224,498	\$11,212,287	5%

MTA ALL AGENCY DISCRETIONARY PROCUREMENTS REPORT* APRIL 2020 - JUNE 2020



*Discretionary procurements include purchases for goods, miscellaneous procurements, personal or miscellaneous services.

MTA ALL AGENCY DISCRETIONARY PROCUREMENT REPORT*

APRIL 2020 - JUNE 2020

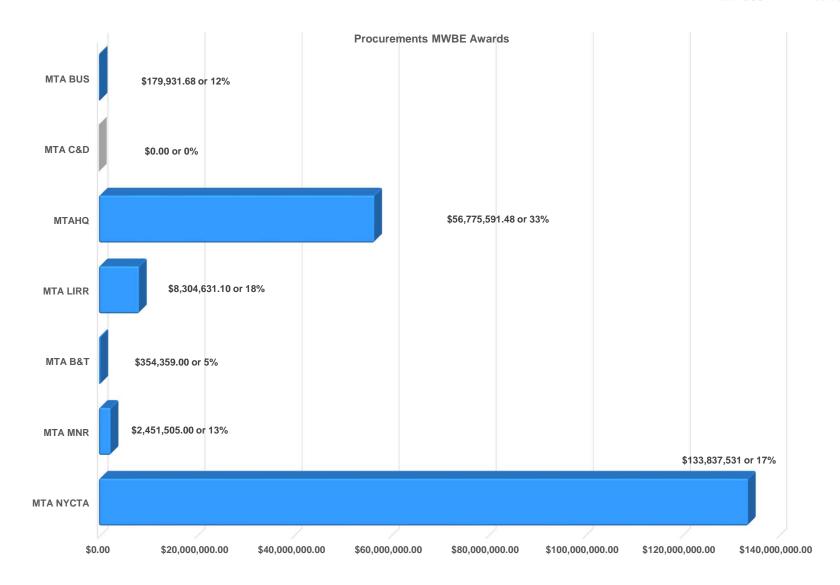
Agency	Total Awards \$1M or Less	-	MWBE Discretionary Awards	MWBE Discretionary Award Percentages]	SBC** Discretionary Awards	SBC** Discretionary Award Percentages
MTA NYCTA	\$ 43,328,869	\$	6,526,744	15%	\$	1,582,111	4%
MTA MNR	\$ 19,365,881	\$	1,106,494	6%	\$	23,284	0%
MTA B&T	\$ 1,808,163	\$	266,740	15%	\$	-	0%
MTA LIRR	\$ 17,023,539	\$	1,287,737	8%	\$	74,143	0%
MTA HQ	\$ 12,083,203	\$	6,912,927	57%	\$	-	0%
MTA C&D	\$ 1,285,591	\$	-	0%	\$	-	0%
MTA BUS	\$ 179,932	\$	179,932	100%	\$	-	0%
Total	\$ 95,075,177	\$	16,280,573	17%	\$	1,679,538	2%

* Discretionary procurements include purchases for goods, miscellaneous procurements, personal or miscellaneous services.

**** Small Business Concerns**

MTA ALL AGENCY TOTAL PROCUREMENTS REPORT APRIL 2020 - JUNE 2020

MTA NYCTA \$133,837,531.00 MTA MNR \$2,451,505.00 MTA B&T \$354,359.00 MTA LIRR \$8,304,631.10 MTAHQ \$56,775,591.48 MTA C&D \$0.00 MTA BUS \$179.931.68



MTA ALL AGENCY TOTAL PROCUREMENTS APRIL 2020 - JUNE 2020

Agency	T	Total Award Amount		al MWBE Awards	MWBE
MTA NYCTA	\$	805,416,331.07	\$	133,837,531.00	17%
MTA MNR	\$	19,365,881.33	\$	2,451,505.00	13%
MTA B&T	\$	7,469,983.45	\$	354,359.00	5%
MTA LIRR	\$	45,903,355.76	\$	8,304,631.10	18%
MTA HQ	\$	171,078,938.81	\$	56,775,591.48	33%
MTA C&D	\$	1,285,591.00	\$	-	0%
MTA BUS	\$	1,522,541.40	\$	179,931.68	12%
Total	\$	1,052,042,623	\$	201,903,549	19%

Metropolitan Transportation Authority Department of Diversity and Civil Rights

Discretionary A&E, Legal & IT

September 23, 2020





A/E Awards thru Discretional	y Procurement Januar	y to July	y 2020
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#	Agency	Contract Number	Project Name & Description	Primary Trades		Contract Amount	Notice of Award Date	Contractor	Contractor Certification
1	B&T	14073-2000-TBTA; Work Order #21	Statt Augmentation – Architectural Services	Staff Augmentation – Architectural Services		\$ 203,840	2/5/20	Distinct Engineering Solutions, Inc.	MBE
2	B&T	14073-4400-TBTA - Task 22	Satety Manader Services	As-Needed Construction Administration, Inspection and Support Services		\$ 260,000	7/23/20	SA Engineering, LLC	MBE
				B&T Total:		\$ 463,840			
					Total :	\$463,840			

MTA ALL AGENCY LEGAL FEES APRIL 2020 - JUNE 2020



MTA ALL AGENCY LEGAL FEES PAID APRIL THROUGH JUNE 2020

AGENCY	AI	L FEES PAID	MBE FEES PAIL	Agency MBE PARTICIPATION	WE	BE FEES PAID	Agency WBE PARTICIPATION	MW	BE FEES PAID	Agency MWBE PARTICIPATION
MTAHQ	\$	3,784,672	\$ 257,520	6.80%	\$	67,575	1.79%	\$	325,094.84	8.59%
NYCTA	\$	3,400,078	\$ 205,649	6.05%	\$	571,817	16.82%	\$	777,465.88	22.87%
MNR	\$	352,148	\$ 14,144	4.02%	\$	26,799	7.61%	\$	40,943.71	11.63%
LIRR	\$	389,457	\$ 21,660	5.56%	\$	-	0.00%	\$	21,660.00	5.56%
B&T	\$	257,845	\$ 46,210	17.92%	\$	39,839	15.45%	\$	86,049.11	33.37%
MTA C&D	\$	301,380	\$ 89,112	29.57%	\$	-	0.00%	\$	89,112.37	29.57%
MTA BUS	\$	902,020	\$ 61,920	6.86%	\$	227,094	25.18%	\$	289,013.47	32.04%
FMTAC	\$	2,326,781	\$ 304,484	13.09%	\$	188,745	8.11%	\$	493,229.13	21.20%
Total	\$	11,714,381	\$ 1,000,700	8.54%	\$	1,121,869	9.58%	\$	2,122,569	18.12%

IT Discretionary

IT Discretionary Consulting Contract No. 14357 January - June 2020

Total Number of Awards-74

Value of Awards- \$ 11.3 million

Value of Cumulative Awards- \$118 million





Metropolitan Transportation Authority Department of Diversity and Civil Rights

Status of Closed Contracts as of June 30, 2020

September 23, 2020

MTA Headquarters DDCR Update

Inactive Contracts - Status as of June 30, 2020

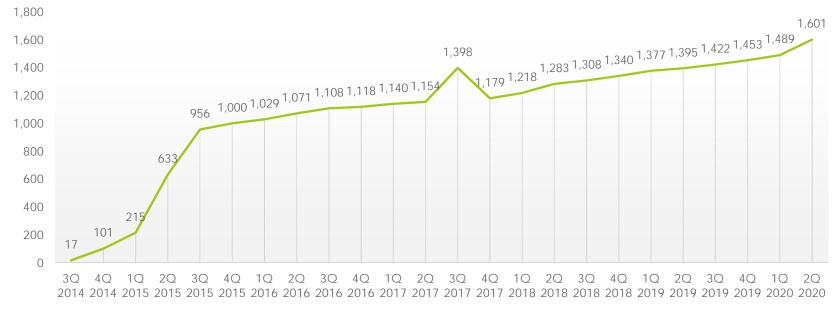
Inactive Contracts with Goals	#
1. Total Contracts Reviewed and Closed	1,301
2. Contracts Administratively Closed	300 ¹
Sub-Total	1,601 (95%)
3. Closeouts in Progress	50
4. Contracts Pending Agency Action	26
Total	1,677 (100%)



1. Contracts administratively closed because of the age of the contract (beyond the established seven-year record retention period).

MTA Headquarters DDCR Update

DDCR Contract Closeout Progression 3Q 2014 through 2Q 2020²

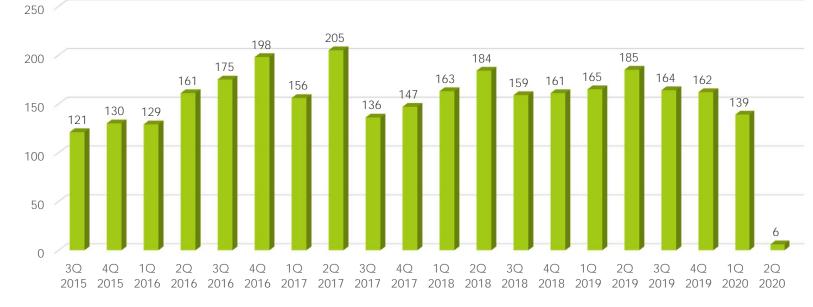


The decrease in closeouts between 3Q 2017 and 4Q 2017 is due to approx. 200 contracts being closed out in error, requiring subsequent reactivation.



MTA Headquarters DDCR Update

DDCR Project Site Visits: 3Q 2015 – 2Q 2020 Total Site Visits Performed = 3,046



3. No site visits were performed during April & May 2020 due to the COVID-19 pandemic. Virtual site visits began on June 29, 2020.

Metropolitan Transportation Authority Department of Diversity and Civil Rights

M/WBE, DBE, and SDVOB Participation on Capital Projects

September 23, 2020



MWDBE and SDVOB Participation on MTA Capital Projects with Goals*

Federal Participation Goal: 18%

(First Half of the Federal Fiscal Year 2020 (October 2019 to March 2020)

- Total Awards: \$190M
- Total DBE Awards: \$31M (16%)

- Total Payments: \$428M
 Total DBE Payments: \$93M (22%)
- New York State MBE Participation Goal: 15%

(First Quarter of the NYS Fiscal Year 2020-2021 (April 2020 – June 2020)

- Total Awards: \$69M
- Total MBE Awards: \$11M (17%)

New York State WBE Participation Goal: 15%

(First Quarter of the NYS Fiscal Year 2020-2021 (April 2020 – June 2020)

- Total Awards: \$69M
- Total WBE Awards: \$10M (14%)

- Total Payments: \$324M
- Total MBE Payments: \$35M (11%)
- Total Payments: \$324M
- Total WBE Payments: \$38M (12%)

Service Disabled Veteran-Owned Business Participation Goal: 6%

(First Quarter of the NYS Fiscal Year 2020-2021 (April 2020 – June 2020)

- Total Awards: \$1.9M
- Total SDVOB Awards \$80,000 (4%)

- Total Payments: \$190M
- Total SDVOB Payments: \$3M (1%)

*Report is based on original contract amount provided by MTA Agencies for third-party design and construction contracts (excluding rolling stock and signals).



Metropolitan Transportation Authority Department of Diversity and Civil Rights

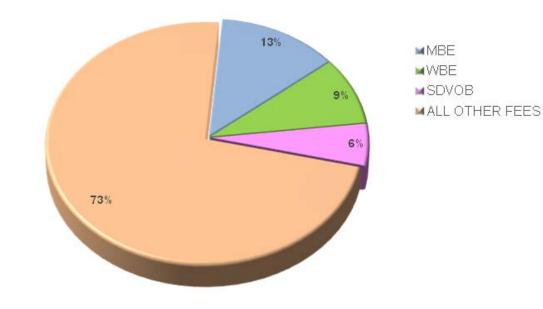
Financial Services

September 23, 2020





MTA All Agency Underwriter Fees April - June 2020



Actual WBE Participation = \$999,786 or 9% Actual MBE Participation = \$1,417,673 or 13% Actual SDVOB Participation = \$621,924 or 6% All Other Underwriting Fees = \$8,085,842 or 73%



Metropolitan Transportation Authority Department of Diversity and Civil Rights

Asset Fund Managers

September 23, 2020

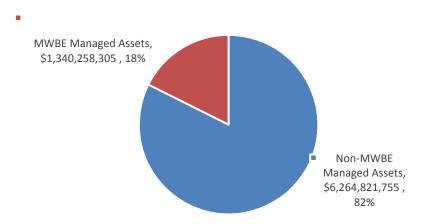




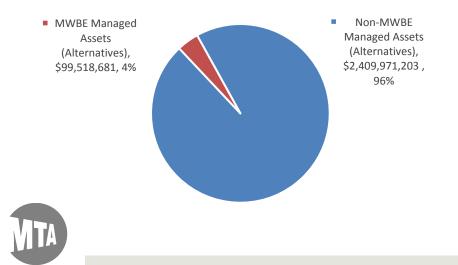
MTA Sponsored Plans – MWBE Participation

As of June 30, 2020

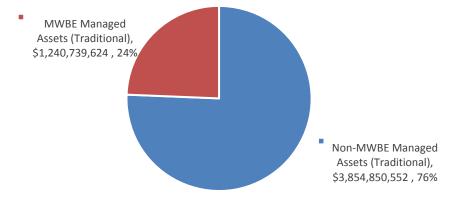
Combined Plans - Total Assets



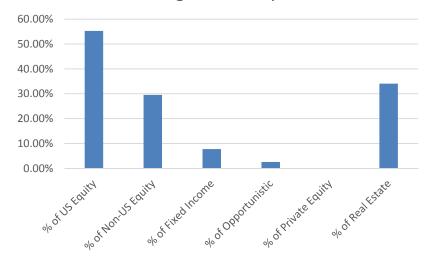
Combined Plans- Alternative Investments



Combined Plans - Traditional Investments

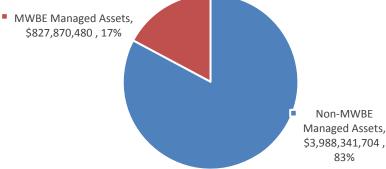


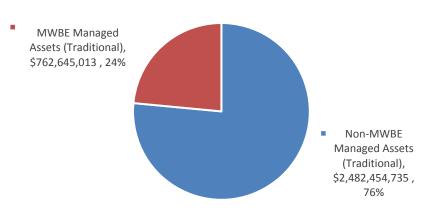
MWBE Managed Assets by Asset Class



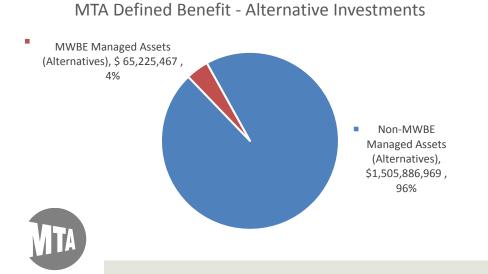
MTA Sponsored Plans – MWBE Participation As of June 30, 2020



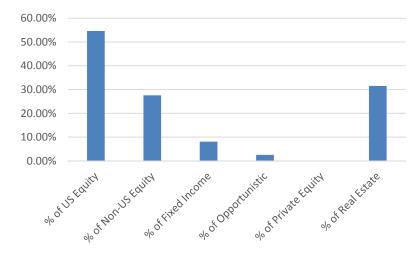




MTA Defined Benefit - Traditional Investments



MWBE Managed Assets by Asset Class



MTA Sponsored Plans – MWBE Participation As of June 30, 2020

