

LETTER TO STATEN ISLAND RESIDENT CARPOOL CUSTOMERS

Effective April 11, 2021, MTA Bridges and Tunnels is discontinuing its Staten Island Resident carpool plan at the Verrazzano-Narrows Bridge (VNB). The carpool plan was originally established prior to the introduction of E-ZPass. The plan was intended to speed the payment of tolls at the VNB toll plaza via pre-paid tickets, while also encouraging carpooling as a means of reducing regional traffic. With the introduction of Cashless Tolling in 2017 at all MTA Bridges and Tunnels crossings, all motorists gained the benefit of passage without stopping for payment at a toll barrier.

As you are already registered for the Staten Island Resident (SIR) E-ZPass discount plan, you do not have to take any action at this time to continue benefiting from the associated rate and the MTA rebate on the VNB.

You may temporarily continue to use your existing E-ZPass carpool tag at all E-ZPass toll facilities but no longer need to switch the mode of the tag when crossing the VNB. Over the next few months, however, the E-ZPass New York Customer Service Center will contact you to help replace your carpool tag with a traditional E-ZPass tag.

Please note that MTA Bridges and Tunnels will continue to operate the Bus/HOV lane on the upper level of the VNB for use by vehicles with 3+ occupants.

Please visit <https://new.mta.info/fares-and-tolls/bridges-and-tunnels> should you wish to obtain more information.

Thank you for being an MTA Bridges and Tunnels E-ZPass customer.