

**Bus Timetable**  
**Effective Summer 2020**



MTA Bus Company

# QM2/QM32

Express Service



***Between***

***Bay Terrace, Queens, and  
Midtown, Manhattan  
(via Beechhurst and Whitestone)***

***QM2 – via 6 Av in Midtown***

***QM32 – via 3 Av in Midtown***



If you think your bus operator deserves an Apple Award — our special recognition for service, courtesy and professionalism — call 511 and give us the badge or bus number.

## QM2 Weekday Service (via 6 Av)

From Bay Terrace, Queens, to Midtown, Manhattan

Bay Terrace Bell Blv/ 23 Av	Beechhurst 166 St/ Powells Cv Blv	Flushing Whtstne Exp/ Linden Pl	Midtown 6 Av/ 36 St	Midtown 57 St/ 3 Av
5:45	5:55	6:10	6:38	6:48
6:00	6:10	6:25	6:53	7:03
6:15	6:25	6:40	7:08	7:18
6:30	6:40	6:55	7:23	7:33
6:45	6:55	7:10	7:45	8:01
6:57	7:07	7:22	7:57	8:13
7:07	7:17	7:32	8:16	8:32
7:15	7:25	7:40	8:24	8:40
7:23	7:33	7:48	8:32	8:48
7:33	7:43	7:58	8:42	8:58
7:43	7:53	8:08	8:56	9:12
7:53	8:03	8:18	9:06	9:22
8:03	8:13	8:28	9:16	9:32
8:15	8:25	8:40	9:28	9:44
8:30	8:40	8:55	9:43	9:59
8:50	9:00	9:12	9:50	10:06
9:10	9:20	9:32	10:10	10:26
9:30	9:40	9:52	10:30	10:46
9:50	10:00	10:12	10:50	11:06
10:20	10:30	10:42	11:20	11:36
10:50	11:00	11:12	11:50	<b>12:09</b>
11:20	11:30	11:42	<b>12:20</b>	<b>12:39</b>
11:50	<b>12:00</b>	<b>12:12</b>	<b>12:50</b>	<b>1:09</b>
<b>12:20</b>	<b>12:30</b>	<b>12:42</b>	<b>1:17</b>	<b>1:36</b>
<b>12:50</b>	<b>1:00</b>	<b>1:12</b>	<b>1:47</b>	<b>2:06</b>
<b>1:20</b>	<b>1:30</b>	<b>1:42</b>	<b>2:17</b>	<b>2:36</b>
<b>1:50</b>	<b>2:00</b>	<b>2:12</b>	<b>2:47</b>	<b>3:06</b>
<b>2:20</b>	<b>2:30</b>	<b>2:42</b>	<b>3:17</b>	<b>3:32</b>
<b>2:50</b>	<b>3:00</b>	<b>3:12</b>	<b>3:47</b>	<b>4:02</b>
<b>3:20</b>	<b>3:30</b>	<b>3:42</b>	<b>4:17</b>	<b>4:32</b>
<b>3:50</b>	<b>4:00</b>	<b>4:12</b>	<b>4:47</b>	<b>5:02</b>
<b>4:20</b>	<b>4:30</b>	<b>4:42</b>	<b>5:23</b>	<b>5:38</b>
<b>5:00</b>	<b>5:10</b>	<b>5:22</b>	<b>6:03</b>	<b>6:18</b>
<b>6:00</b>	<b>6:10</b>	<b>6:22</b>	<b>7:03</b>	<b>7:13</b>
<b>7:00</b>	<b>7:10</b>	<b>7:22</b>	<b>8:03</b>	<b>8:13</b>
<b>8:00</b>	<b>8:10</b>	<b>8:22</b>	<b>9:03</b>	<b>9:13</b>
<b>9:00</b>	<b>9:10</b>	<b>9:22</b>	<b>9:58</b>	<b>10:08</b>

## QM32 Weekday Service (via 3 Av)

From Bay Terrace, Queens, to Midtown, Manhattan

Bay Terrace Bell Blv/ 23 Av	Beechhurst 166 St/ Powells Cv Blv	Flushing Whtstne Exp/ Linden Pl	Midtown 3 Av/ 39 St	Midtown 3 Av/ 55 St
6:30	6:40	6:55	7:20	7:26
6:50	7:00	7:15	7:44	7:50
7:10	7:20	7:35	8:12	8:20
7:20	7:30	7:45	8:22	8:30
7:30	7:40	7:55	8:32	8:40
7:40	7:50	8:05	8:42	8:50
7:50	8:00	8:15	8:52	9:00
8:00	8:10	8:25	9:02	9:10
8:10	8:20	8:35	9:12	9:20
8:25	8:35	8:50	9:27	9:35
8:45	8:55	9:10	9:42	9:50
9:30	9:40	9:52	10:24	10:32

**Bold times denote PM hours.**

**Green-shaded times denote 3 Av service.**

## QM2 Weekday Service (via 6 Av)

From Midtown, Manhattan, to Bay Terrace, Queens

Midtown 6 Av/ 36 St	Midtown 59 St/ Lexington Av	Flushing Whtestne Exp/ Linden Pl	Bay Terrace 212 St/ 15 Av
8:15	8:27	8:59	9:14
8:45	8:57	9:32	9:47
9:15	9:30	10:05	10:20
9:45	10:00	10:33	10:48
10:15	10:30	11:03	11:18
10:45	11:00	11:33	11:48
11:15	11:30	<b>12:03</b>	<b>12:18</b>
11:45	<b>12:00</b>	<b>12:33</b>	<b>12:48</b>
<b>12:15</b>	<b>12:33</b>	<b>1:06</b>	<b>1:21</b>
<b>12:45</b>	<b>1:03</b>	<b>1:36</b>	<b>1:51</b>
<b>1:15</b>	<b>1:33</b>	<b>2:06</b>	<b>2:21</b>
<b>1:45</b>	<b>2:03</b>	<b>2:36</b>	<b>2:51</b>
<b>2:15</b>	<b>2:33</b>	<b>3:06</b>	<b>3:21</b>
<b>2:45</b>	<b>3:06</b>	<b>3:39</b>	<b>3:54</b>
<b>3:15</b>	<b>3:36</b>	<b>4:14</b>	<b>4:29</b>
<b>3:45</b>	<b>4:08</b>	<b>4:46</b>	<b>5:01</b>
<b>4:15</b>	<b>4:38</b>	<b>5:21</b>	<b>5:36</b>
<b>4:45</b>	<b>5:08</b>	<b>5:51</b>	<b>6:06</b>
<b>5:00</b>	<b>5:20</b>	<b>6:03</b>	<b>6:18</b>
SX <b>5:08</b>	—	<b>5:53</b>	<b>6:08</b>
<b>5:15</b>	<b>5:35</b>	<b>6:14</b>	<b>6:29</b>
<b>5:29</b>	<b>5:49</b>	<b>6:28</b>	<b>6:43</b>
<b>5:41</b>	<b>6:01</b>	<b>6:31</b>	<b>6:46</b>
<b>5:53</b>	<b>6:13</b>	<b>6:43</b>	<b>6:58</b>
<b>6:03</b>	<b>6:23</b>	<b>6:53</b>	<b>7:08</b>
<b>6:15</b>	<b>6:35</b>	<b>7:05</b>	<b>7:20</b>
<b>6:30</b>	<b>6:49</b>	<b>7:19</b>	<b>7:34</b>
<b>6:45</b>	<b>7:04</b>	<b>7:34</b>	<b>7:49</b>
<b>7:05</b>	<b>7:24</b>	<b>7:54</b>	<b>8:09</b>
<b>7:25</b>	<b>7:44</b>	<b>8:14</b>	<b>8:29</b>
<b>7:45</b>	<b>8:04</b>	<b>8:34</b>	<b>8:49</b>
<b>8:05</b>	<b>8:18</b>	<b>8:48</b>	<b>9:03</b>
<b>8:35</b>	<b>8:48</b>	<b>9:18</b>	<b>9:33</b>
<b>9:05</b>	<b>9:18</b>	<b>9:48</b>	<b>10:03</b>
<b>10:00</b>	<b>10:13</b>	<b>10:43</b>	<b>10:58</b>
<b>11:00</b>	<b>11:13</b>	<b>11:43</b>	<b>11:58</b>

SX – Super Express – One pick-up at 6 Av/36 St, then express to Queens.

## QM32 Weekday Service (via 3 Av)

From Midtown, Manhattan, to Bay Terrace, Queens

Midtown 3 Av/ 39 St	Midtown 3 Av/ 55 St	Flushing Whtestne Exp/ Linden Pl	Bay Terrace 212 St/ 15 Av
8:00	8:07	8:42	8:57
8:30	8:37	9:12	9:27
9:15	9:22	9:57	10:12
<b>4:05</b>	<b>4:14</b>	<b>4:52</b>	<b>5:07</b>
<b>4:35</b>	<b>4:44</b>	<b>5:22</b>	<b>5:37</b>
<b>4:55</b>	<b>5:04</b>	<b>5:47</b>	<b>6:02</b>
<b>5:10</b>	<b>5:20</b>	<b>6:03</b>	<b>6:18</b>
<b>5:25</b>	<b>5:35</b>	<b>6:14</b>	<b>6:29</b>
<b>5:40</b>	<b>5:50</b>	<b>6:29</b>	<b>6:44</b>
<b>6:00</b>	<b>6:10</b>	<b>6:40</b>	<b>6:55</b>
<b>6:30</b>	<b>6:38</b>	<b>7:08</b>	<b>7:23</b>
<b>7:00</b>	<b>7:08</b>	<b>7:38</b>	<b>7:53</b>

## QM2 Saturday Service

From Bay Terrace, Queens, to Midtown, Manhattan

Bay Terrace Bell Blv/ 23 Av	Beechhurst 166 St/ Powells Cv Blv	Flushing Whtstne Exp/ Linden Pl	Midtown 6 Av/ 36 St	Midtown 57 St/ 3 Av
6:40	6:50	7:07	7:40	7:48
7:40	7:50	8:07	8:40	8:48
8:40	8:50	9:07	9:40	9:53
9:40	9:50	10:07	10:40	10:53
10:40	10:50	11:07	11:40	11:53
11:40	11:50	<b>12:07</b>	<b>12:40</b>	<b>12:55</b>
<b>12:40</b>	<b>12:50</b>	<b>1:07</b>	<b>1:40</b>	<b>1:55</b>
<b>1:40</b>	<b>1:50</b>	<b>2:07</b>	<b>2:40</b>	<b>3:00</b>
<b>2:40</b>	<b>2:50</b>	<b>3:07</b>	<b>3:40</b>	<b>4:00</b>
<b>3:40</b>	<b>3:50</b>	<b>4:07</b>	<b>4:40</b>	<b>5:00</b>
<b>4:40</b>	<b>4:50</b>	<b>5:07</b>	<b>5:40</b>	<b>6:00</b>
<b>5:40</b>	<b>5:50</b>	<b>6:07</b>	<b>6:40</b>	<b>7:00</b>
<b>6:40</b>	<b>6:50</b>	<b>7:07</b>	<b>7:40</b>	<b>8:00</b>
<b>7:40</b>	<b>7:50</b>	<b>8:07</b>	<b>8:40</b>	<b>9:00</b>
<b>8:40</b>	<b>8:48</b>	<b>9:02</b>	<b>9:35</b>	<b>9:55</b>
<b>9:40</b>	<b>9:48</b>	<b>10:02</b>	<b>10:35</b>	<b>10:55</b>

## QM2 Saturday Service

From Midtown, Manhattan, to Bay Terrace, Queens

Midtown 6 Av/ 36 St	Midtown 59 St/ Lexington Av	Flushing Whtstne Exp/ Linden Pl	Bay Terrace 212 St/ 15 Av
9:10	9:20	10:00	10:15
10:10	10:20	11:00	11:15
11:10	11:27	<b>12:07</b>	<b>12:22</b>
<b>12:10</b>	<b>12:27</b>	<b>1:07</b>	<b>1:22</b>
<b>1:10</b>	<b>1:27</b>	<b>2:07</b>	<b>2:22</b>
<b>2:10</b>	<b>2:27</b>	<b>3:07</b>	<b>3:22</b>
<b>3:10</b>	<b>3:27</b>	<b>4:07</b>	<b>4:22</b>
<b>4:10</b>	<b>4:35</b>	<b>5:15</b>	<b>5:30</b>
<b>5:10</b>	<b>5:35</b>	<b>6:15</b>	<b>6:30</b>
<b>6:10</b>	<b>6:35</b>	<b>7:15</b>	<b>7:30</b>
<b>7:10</b>	<b>7:30</b>	<b>8:10</b>	<b>8:25</b>
<b>8:10</b>	<b>8:30</b>	<b>9:10</b>	<b>9:25</b>
<b>9:10</b>	<b>9:30</b>	<b>10:10</b>	<b>10:25</b>
<b>10:10</b>	<b>10:30</b>	<b>11:10</b>	<b>11:25</b>
<b>11:10</b>	<b>11:30</b>	12:10	12:25
12:10	12:30	1:10	1:25

## QM2 Sunday Service

From Bay Terrace, Queens, to Midtown, Manhattan

Bay Terrace Bell Blv/ 23 Av	Beechhurst 166 St/ Powells Cv Blv	Flushing Whtstne Exp/ Linden Pl	Midtown 6 Av/ 36 St	Midtown 57 St/ 3 Av
7:40	7:50	8:07	8:40	8:50
8:40	8:50	9:07	9:40	9:50
9:40	9:50	10:07	10:40	10:53
10:40	10:50	11:07	11:40	11:53
11:40	11:50	<b>12:07</b>	<b>12:40</b>	<b>1:00</b>
<b>12:40</b>	<b>12:50</b>	<b>1:07</b>	<b>1:40</b>	<b>2:00</b>
<b>1:40</b>	<b>1:50</b>	<b>2:07</b>	<b>2:40</b>	<b>3:00</b>
<b>2:40</b>	<b>2:50</b>	<b>3:07</b>	<b>3:40</b>	<b>4:00</b>
<b>3:40</b>	<b>3:50</b>	<b>4:07</b>	<b>4:40</b>	<b>5:00</b>
<b>4:40</b>	<b>4:50</b>	<b>5:07</b>	<b>5:40</b>	<b>5:50</b>
<b>5:40</b>	<b>5:50</b>	<b>6:07</b>	<b>6:40</b>	<b>6:50</b>
<b>6:40</b>	<b>6:50</b>	<b>7:07</b>	<b>7:40</b>	<b>7:50</b>
<b>7:40</b>	<b>7:50</b>	<b>8:07</b>	<b>8:40</b>	<b>8:50</b>
<b>8:40</b>	<b>8:48</b>	<b>9:02</b>	<b>9:35</b>	<b>9:45</b>

## QM2 Sunday Service

From Midtown, Manhattan, to Bay Terrace, Queens

Midtown 6 Av/ 36 St	Midtown 59 St/ Lexington Av	Flushing Whtstne Exp/ Linden Pl	Bay Terrace 212 St/ 15 Av
10:10	10:23	10:53	11:08
11:10	11:23	11:53	<b>12:08</b>
<b>12:10</b>	<b>12:25</b>	<b>1:05</b>	<b>1:20</b>
<b>1:10</b>	<b>1:25</b>	<b>2:05</b>	<b>2:20</b>
<b>2:10</b>	<b>2:25</b>	<b>3:05</b>	<b>3:20</b>
<b>3:10</b>	<b>3:25</b>	<b>4:05</b>	<b>4:20</b>
<b>4:10</b>	<b>4:25</b>	<b>5:05</b>	<b>5:20</b>
<b>5:10</b>	<b>5:25</b>	<b>6:05</b>	<b>6:20</b>
<b>6:10</b>	<b>6:25</b>	<b>7:05</b>	<b>7:20</b>
<b>7:10</b>	<b>7:22</b>	<b>7:57</b>	<b>8:12</b>
<b>8:10</b>	<b>8:22</b>	<b>8:57</b>	<b>9:12</b>
<b>9:10</b>	<b>9:20</b>	<b>9:55</b>	<b>10:10</b>
<b>10:10</b>	<b>10:20</b>	<b>10:55</b>	<b>11:10</b>
<b>11:10</b>	<b>11:20</b>	<b>11:55</b>	12:10

## Bus Stops QM2 to Manhattan

### Stops in Queens

#### Pick-up Only

Bell Blvd & 23 Av

211 St & 23 Av

211 St & 18 Av

18 Av & 212 St

212 St & 15 Av

Cross Island Pkwy Svc Rd & 212 St

Cross Island Pkwy Svc Rd & Baybridge Development

Cross Island Pkwy Svc Rd & Utopia Pkwy

166 St & Powells Cove Blvd

Powells Cove Blvd & 162 St

Cross Island Pkwy Svc Rd & 160 St

Cross Island Pkwy Svc Rd & Clintonville St

14 Av & 146 Pl

Whitestone Expwy Svc Rd & 14 Av *(Weekdays only)*

Whitestone Expwy Svc Rd & 20 Av *(Weekdays only)*

Parsons Blvd & 14 Av *(Saturdays & Sundays only)*

Parsons Blvd & 20 Av *(Saturdays & Sundays only)*

Union St & 26 Av *(Saturdays & Sundays only – served by QM20 weekdays)*

28 Rd & 141 St *(Saturdays & Sundays only – served by QM20 weekdays)*

139 St & 28 Rd *(Saturdays & Sundays only – served by QM20 weekdays)*

31 Rd & 138 St *(Saturdays & Sundays only – served by QM20 weekdays)*

Whitestone Expwy Svc Rd & Linden Pl

### Stops in Manhattan - 6 Av Service

#### Drop-Off Only

34 St & 3 Av

34 St & Park Av

34 St & 5 Av\*

6 Av & 36 St

6 Av & 41 St

6 Av & 44 St

6 Av & 48 St

6 Av & 55 St

57 St & Madison Av

57 St & 3 Av

## Bus Stops QM2 to Bay Terrace

### Stops in Manhattan - 6 Av Service

#### Pick-up Only

6 Av & 36 St

6 Av & 41 St

6 Av & 44 St

6 Av & 48 St

6 Av & 55 St

59 St & Madison Av\*

59 St & Lexington Av

\* - Transfer to/from BxM18 Downtown service, Rush Hours with MetroCard only.

## **Eastbound Queens**

### **Drop-Off Only**

Whitestone Expwy Svc Rd & Linden Pl

Whitestone Expwy Svc Rd & 25 Road

138 St & 31 Rd *(Saturdays & Sundays only – served by QM20 weekdays)*

28 Rd & 139 St *(Saturdays & Sundays only – served by QM20 weekdays)*

28 Av & 141 St *(Saturdays & Sundays only – served by QM20 weekdays)*

Union St & 26 Av *(Saturdays & Sundays only – served by QM20 weekdays)*

Parsons Blvd & 20 Av *(Saturdays & Sundays only)*

Parsons Blvd & 14 Av *(Saturdays & Sundays only)*

Whitestone Expwy Svc Rd & 20 Av *(Weekdays only)*

Whitestone Expwy Svc Rd & 14 Av *(Weekdays only)*

14 Av & 147 St

Cross Island Pkwy Svc Rd & Clintonville St

160 St & Cross Island Pkwy

Powells Cove Blvd & 162 St

166 St & 9 Av

Cross Island Pkwy Svc Rd & 201 St

Cross Island Pkwy Svc Rd & Baybridge Development

Bell Blvd & 212 St

Bell Blvd & 16 Av

Bell Blvd & 18 Av

Bell Blvd & 23 Av

211 St & 23 Av

211 St & 18 Av

18 Av & 212 St

212 St & 15 Av

## **Bus Stops QM32 to Manhattan**

### **Stops in Queens**

#### **Pick-up Only**

Bell Blvd & 23 Av

211 St & 23 Av

211 St & 18 Av

18 Av & 212 St

212 St & 15 Av

Cross Island Pkwy Svc Rd & 212 St

Cross Island Pkwy Svc Rd & Baybridge Development

Cross Island Pkwy Svc Rd & Utopia Pkwy

166 St & Powells Cove Blvd

Powells Cove Blvd & 162 St

Cross Island Pkwy Svc Rd & 160 St

Cross Island Pkwy Svc Rd & Clintonville St

14 Av & 146 Pl

Whitestone Expwy Svc Rd & 14 Av *(Weekdays only)*

Whitestone Expwy Svc Rd & 20 Av *(Weekdays only)*

Whitestone Expwy Svc Rd & Linden Pl

## **Stops in Manhattan - 3 Av Service**

### **Drop-off Only**

3 Av & 39 St  
3 Av & 44 St  
3 Av & 51 St  
3 Av & 55 St

## **Bus Stops QM32 to Bay Terrace**

## **Stops in Manhattan - 3 Av Service**

### **Pick-up Only**

3 Av & 39 St  
3 Av & 44 St  
3 Av & 51 St  
3 Av & 55 St

## **Eastbound Queens**

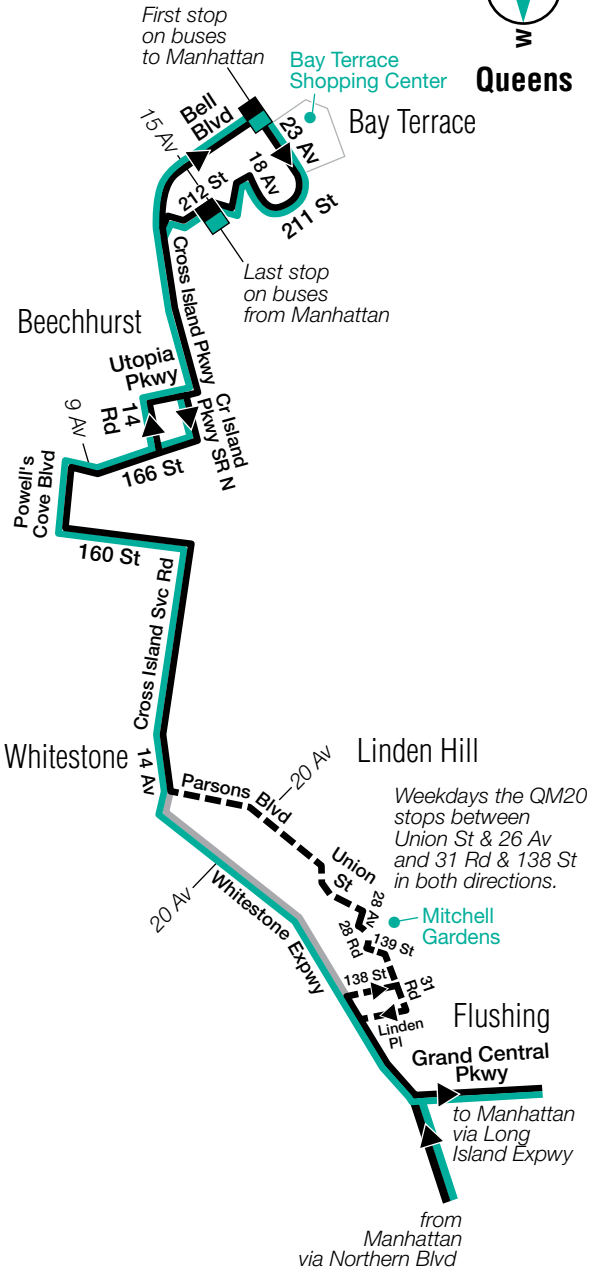
### **Drop-Off Only**

Whitestone Expwy Svc Rd & Linden Pl  
Whitestone Expwy Svc Rd & 25 Road  
Whitestone Expwy Svc Rd & 20 Av *(Weekdays only)*  
Whitestone Expwy Svc Rd & 14 Av *(Weekdays only)*  
14 Av & 147 St  
Cross Island Pkwy Svc Rd & Clintonville St  
160 St & Cross Island Pkwy  
Powells Cove Blvd & 162 St  
166 St & 9 Av  
Cross Island Pkwy Svc Rd & 201 St  
Cross Island Pkwy Svc Rd & Baybridge Development  
Bell Blvd & 212 St  
Bell Blvd & 16 Av  
Bell Blvd & 18 Av  
Bell Blvd & 23 Av  
211 St & 23 Av  
211 St & 18 Av  
18 Av & 212 St  
212 St & 15 Av



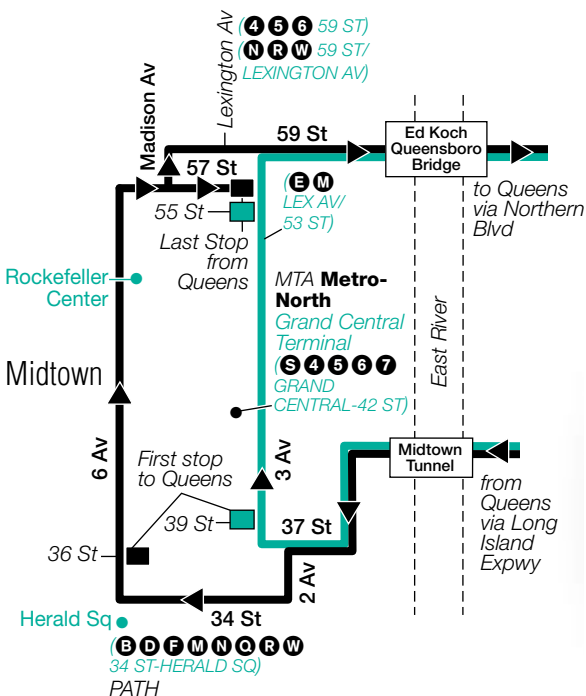


# Queens





# Manhattan



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## QM2/QM32 MAP LEGEND

- QM2 Terminal
- QM32 Terminal
- (6 STATION NAME)  
Subway Connection
- MTA Metro-North  
Railroad Station
- Point of Interest
- QM2 6 Av Service
- QM32 3 Av Service
- QM2 Weekdays Only Service
- - - QM2 Weekends Only Service

For Accessible subway stations, travel directions and other information:

Call 511 or visit [www.mta.info](http://www.mta.info)

**Fares** – MetroCard® is accepted for all MTA New York City trains (including Staten Island Railway - SIR), and, local, Limited-Stop and +SelectBusService buses (at MetroCard fare collection machines). Express buses only accept 7-Day Express Bus Plus MetroCard or Pay-Per-Ride MetroCard. All of our buses and +SelectBusService Coin Fare Collector machines accept exact fare in coins. Dollar bills, pennies, and half-dollar coins are not accepted. OMNY is the MTA’s new fare payment system. Use your contactless card or smart device to pay the fare on buses and subways. Visit [omny.info](http://omny.info) for details of the rollout.

**Free Transfers** – Unlimited Ride MetroCard permits free transfers to all but our express buses (between subway and local bus, local bus and local bus etc.) Pay-Per-Ride MetroCard allows one free transfer of equal or lesser value if you complete your transfer within two hours of the time you pay your full fare with the same MetroCard. If you pay your local bus fare with coins, ask for a free electronic paper transfer to use on another local bus.

**Reduced-Fare Benefits** – You are eligible for reduced-fare benefits if you are at least 65 years of age or have a qualifying disability. Benefits are available (except on peak-hour express buses) with proper identification, including Reduced-Fare MetroCard or Medicare card.

**Children** – The subway, SIR, local, Limited-Stop, and +SelectBusService buses permit up to three children, 44 inches tall and under to ride free when accompanied by an adult paying full fare.

**Terms and Conditions** – Fares and MetroCard use are subject to applicable tariffs and conditions of use.

**Bus Operator Apple Award**

If you think your bus operator deserves an Apple Award--our special recognition for this service, courtesy and professionalism-- go to [mta.info/customer-feedback](http://mta.info/customer-feedback) or call 511 and give us the badge or bus number.

**Holiday Service 2022**

**Reduced weekday service operates on:** Martin Luther King Day\*, Day After Thanksgiving\*.


**Saturday service operates on:** Presidents Day\*, Independence Day, Dec 26.

**Sunday service operates on:** Memorial Day, Labor Day, Thanksgiving Day, Christmas Day+, New Years Day+.

\* *Special schedules for these days will be available at [mta.info](http://mta.info) for express routes only.*

+ *Service information for the day preceding this holiday or holiday weekend will be provided on [mta.info](http://mta.info), and on service notices posted on buses.*

*Information in this timetable is subject to change without notice. Traffic conditions and weather can affect running time.*

<p><b>Travel Help and Information</b></p>  <p><b>One MTA One Number.</b> Call 511 and say MTA.</p> <p>TTY/TDD users only..... 711 <b>Online:</b> <a href="http://www.mta.info">www.mta.info</a></p>	<p><b>IF YOU SEE SOMETHING, SAY SOMETHING.</b></p> <p><b>Be suspicious of anything unattended.</b></p> <p>Tell a cop, an MTA employee or call 1-888-692-7233 (1-888-NYC-SAFE).</p>
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**Filing a Title VI Complaint** – MTA New York City Transit (“NYC Transit”) and MTA Bus Company are committed to providing non-discriminatory service to ensure that no person is excluded from participation in, or denied the benefits of, or subjected to discrimination in the receipt of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964 (“Title VI”).

To request more information about Title VI or to submit a written complaint if you believe that you have been subjected to discrimination, you may contact NYC Transit’s Office of Equal Employment Opportunity, 130 Livingston Street, 3rd Floor, Brooklyn, NY 11201.

In addition to your right to file a complaint with NYC Transit and MTA Bus Company, you have the right to file a Title VI complaint with the U.S. Department of Transportation, Federal Transit Administration, Office of Civil Rights, Attention: Complaint Team, East Building 5th Floor – TCR, 1200 New Jersey Avenue SE, Washington, DC 20590.

# We're serious about safety

## your safety

We are committed to providing you with the safest service possible. Please take a moment to read this list and consider what can happen if you're not careful:

- **Don't run for the bus** — that's when most accidents happen. Slips, trips, and falls are the most common causes of injuries.
- **Stand behind the white line** if you are in the front of the bus. A sudden stop could propel you forward into the dashboard, window, or stairwell.
- **Avoid standing in the stairwell** of the rear door, and don't lean on the rear door.
- **Allow the bus operator to secure your chair** if you are in a wheelchair.
- **Keep your head and arms inside** bus windows.
- **Hold the handrail** when you exit, particularly in wintry weather when the steps get slippery from snow.
- **Signal the bus operator** two blocks before you want to get off so that there's sufficient time to stop.
- **Watch for cars** as you leave the bus. This becomes even more important when the bus operator is unable to pull completely into the bus stop. Make it a point to not cross in front of the bus after you get off.